

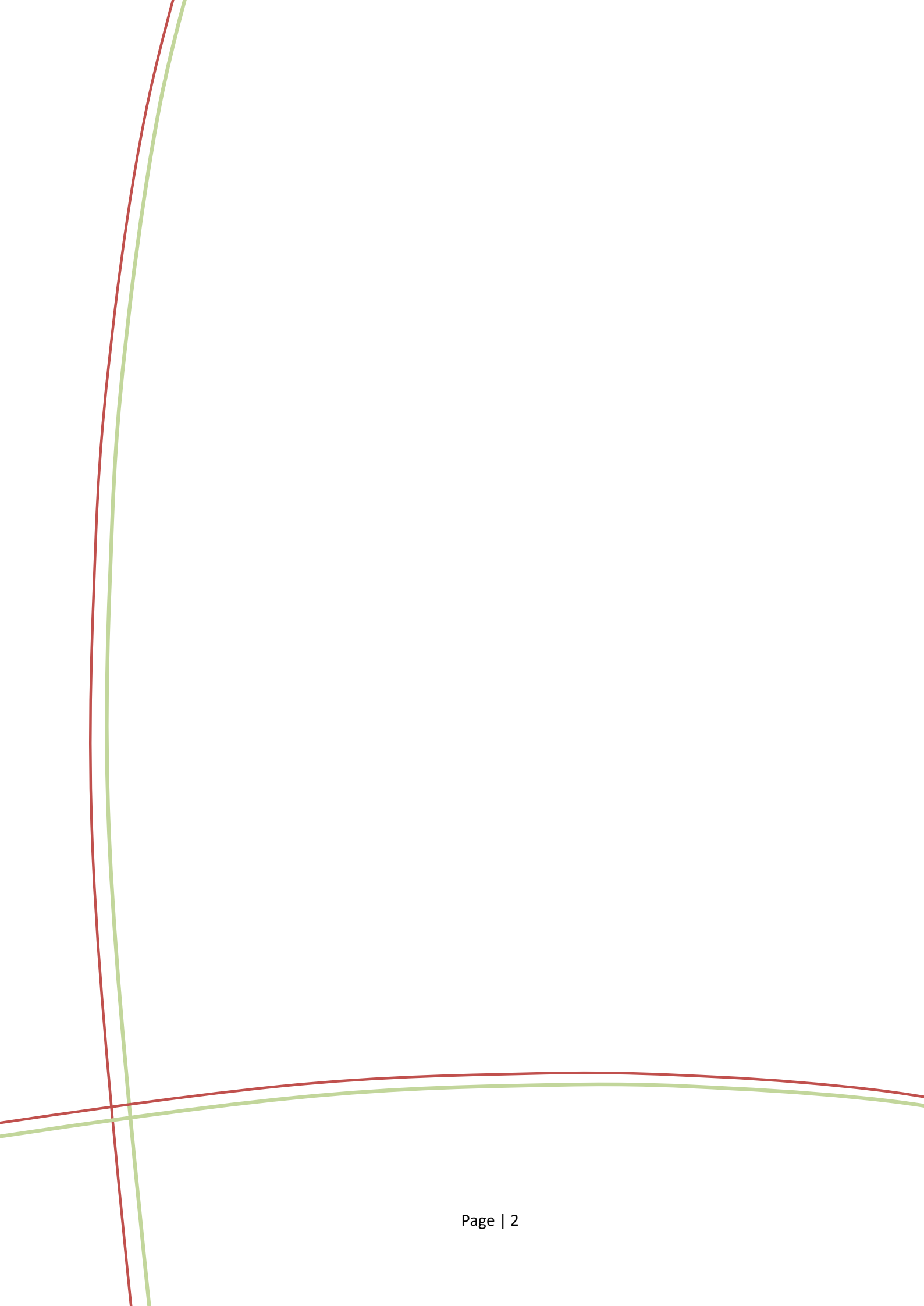
An tSeirbhís Phromhaidh The Probation Service

Annual Report 2009



An tSeirbhís Phromhaidh
The Probation Service

2009





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Director's Message

The presentation of the Probation Service's Annual Report for 2009 to Mr. Dermot Ahern T.D. Minister for Justice and Law Reform is done against the backdrop of a changed economic climate, which has required all elements of our service delivery landscape to be examined and clear priorities agreed.

During 2009 and following consultation with the Department of Justice and Law Reform, we agreed to focus resources on Service priority targets in the supervision of medium to high risk offenders and those offenders in respect of which the Service has a legislative mandate and responsibility:-

- Juveniles
- Probation Order Supervision
- Community Service
- Post Custody Supervision

It is so important that we target our staffing resources to where they can have the greatest impact on reducing offending and preventing further victims of crime.

Despite the challenges that reduced staffing resources brought, significant strides were made in the following areas:-

- Work with the Courts and the Court Service in prioritising referrals for assessment and supervision.
- Identifying with the Irish Prison Service the key groups within custody for probation intervention.
- Delivering on the recommendations of the Value for Money and Policy review on our Funded Projects – published in 2008.
- Drafting a new response model to the delivery of Community Service following the publication of the Value for Money and Policy review.
- Joint working with our partner agencies in the development and delivery of a multi-agency response in the management of high risk and sex offenders.
- Creating innovative responses to meet the challenges of young offenders within the context of the Children Act 2001.

Our framework for “Effective Offender Supervision” developed, launched and implemented during the year, guides the allocation and management of work and is informed by the following factors – public safety, reduction of re-offending, likely benefits of offender supervision to the community, and effective use of resources.

Our “All Island” work also continues apace using the platform of the Public Protection Advisory Group, we now work daily with the Probation Board for Northern Ireland in managing offenders.

Working together is to work effectively and I want to thank all the staff of the Probation Service for their energy and steadfast commitment during 2009, our partner agencies both within the Justice family and outside, our colleagues in the Probation Board for Northern Ireland and throughout Europe.

None of the work of the Probation Service could be undertaken without the support of our Department and in particular, the Probation and Prisons Policy Division.

2010 will bring new challenges, which I have no doubt the Probation Service is ready to face.

A handwritten signature in black ink, appearing to read 'Michael Donnellan', is written over a horizontal line.

Michael Donnellan, Director, 25th May 2010

Key Successes in 2009

- During the year the Service developed a framework for 'Effective Offender Supervision' to prioritise our interventions based on assessing and managing risk of harm and of re-offending. This framework allows the Service to prioritise statutory work with medium and high risk offenders, those on Community Service and young offenders and deploy resources accordingly.
- The Service hosted a CEP – European Organisation for Probation, expert meeting on the "Implementation of the EU Framework Decision on the Transfer of Probation Supervision".
- The International Desk was established providing a single operational point of contact for co-ordinating and tracking all enquiries to and from the Service with other jurisdictions regarding offenders. This point of contact has clear operating procedures and a dedicated email address, which has been publicised here and internationally.
- An "Intercultural Awareness Training" programme was designed and delivered to over 300 staff between September and December 2009.
- A new model of Community Service informed by the 'Value for Money and Policy Review' on Community Service was developed by the Probation Service.
- The pilot dedicated Graffiti Removal Community Service Unit working in partnership with the local authority and communities in South County Dublin was reviewed, evaluated and extended in 2009.
- Our work with young people was extended by the establishment of the Day Centres in Cork & Dublin. This further strengthens the provision of community based sanctions to young people referred to YPP under the Children Act 2001, (as amended).

OPERATIONS

Operations

The core work of the Probation Service is the assessment and supervision of offenders. The Service works to reduce reoffending, strengthen communities and support ex-offenders to lead better lives. During 2009, the Service completed assessments on 8,273 offenders on behalf of the Courts and supervised almost 11,000 offenders in the community.

During the year the Service developed a framework for 'Effective Offender Supervision' to prioritise our interventions based on assessing and managing risk of harm and of re-offending. This framework allows the Service to prioritise statutory work with medium and high risk offenders, those on Community Service and young offenders and deploy resources accordingly.

The task was underpinned by policies, legislation and our knowledge of effective probation practices and was undertaken in consultation with relevant stakeholders, including the Department of Justice, Equality and Law Reform, the Courts Service and the Judiciary.

The framework guides the allocation and management of work and is informed by the following factors:

- Public safety;
- Reduction of re-offending;
- Likely benefit of supervision in the community and
- Efficient use of resources.

This framework applies to the work of all teams delivering a front line probation service. This comprises all adult community regions, the Prisons Region and Young Persons' Probation. A joint Probation Service-Probation Board for Northern Ireland management initiative developed an agreed cross-service approach to the management of lower risk offenders and will allow the Service to focus more on prioritised work.

The prioritisation of resources has been further supported by the incorporation of a Risk Assessment tool onto the electronic offender case tracking system. This allows for management information in relation to offender risk levels to be analysed on a team, regional and national basis. Initial specifications have also been drawn up to ensure real time information on case loads on a day to day basis will be available to all managers.

Training and operational procedures to assist staff in responding to domestic violence were put in place nationally and assessment instruments and procedures for the management of sex offenders have been commenced in Dublin. Practice guidelines on working with offenders involved in harmful abuse of alcohol and drugs were updated.

There has been a strong engagement with our European counterparts throughout 2009. On the 8th and 9th October 2009, the Probation Service in collaboration with the CEP – European Organisation for Probation, hosted an expert meeting on the ‘Implementation of the EU Framework Decision on the Transfer of Probation Supervision’. The meeting was attended by 41 delegates from 23 countries. This Framework Decision will allow Courts to impose a non custodial order with conditions, including supervision, to be implemented in the home country of an offender convicted abroad, thus improving the prospects of rehabilitation.



A single operational point of contact for co-ordinating and tracking all enquiries to and from the Service with other jurisdictions in relation to offenders was established. This point of contact, the ‘International Desk’ has clear operating procedures and a dedicated email address.

Work to strengthen connections with stakeholders to maximise the impact of Service strategies towards enhancing public safety and ensuring efficiency was ongoing during the year. Interagency links, across both the statutory and community and voluntary sectors were further consolidated. At a strategic level discussions were held with FÁS and the HSE to ensure co-ordination and best use of resources. The Service participated on the Regional Domestic Violence Committees and contributed to the Cosc National Strategy. At a regional and team level, the Service actively participated in a broad range of interagency committees, working on key targets impacting on offending such as addiction, homelessness and employment & training. Collaborative work with An Garda Síochána has been further advanced in the areas of youth justice and high risk offender management.

Young Persons Probation (YPP)

The Division provided 1098 offender assessment reports to the courts during 2009. A total of 844 supervised orders of the court were made in respect of young people.

A range of initiatives in working with young offenders and their families were undertaken during the year, in co-operation with the Irish Youth Justice Service and other partners. During 2009 YPP officers continued to operate from a best practice and evidence based perspective. Using restorative justice principles YPP have established a working group and developed a two year work plan. Two cognitive behavioural group work programmes called the BOP (Beating Offending Programme) were also delivered this year.

The establishment of Day Centres in Cork and Dublin, the provision of parenting programmes and the extension of mentoring have increased the range of options for use by Courts under the Children Act 2001 (as amended).

The Probation team in St. Patrick’s Institution continued to develop a through care approach in order to facilitate the re-integration of young people into the community.

The Service has participated on Children Services Committees in Dublin City, Dublin South, Limerick and Donegal, contributing to a joined up approach in the development of a multi-agency response in order to achieve better outcomes for children and young people. The Service is also represented on the National Children Services Implementation group.

Community Service

The Criminal Justice (Community Service) Act, 1983 provides for the performance of between 40 and 240 hours of unpaid work in the community by a person who is 16 years or over, who has been convicted of an offence, for which the appropriate penalty would be an immediate custodial sentence and who has given his/her consent to the Court. It is a visible and effective form of recompense by offenders to the direct benefit of the community for the harm and damage of their offending.

In 2009 the Probation Service budget provision for Community Service was €2.444m to meet Community Service Supervisor salaries as well as essential equipment provision and related costs. 1,667 Community Service Orders were made in Courts in 2009 providing a total of 252,399 hours of Community Service work for the benefit of communities. Work carried out by offenders on Community Service Orders included painting, decorating and landscaping.

In response to the Department's Value for Money Review Report on Community Service, published in 2009 a Probation Service project team, headed by a senior manager, was established to drive out the recommendations of the report. Following extensive consultation the Community Service project team drafted a 'New Model for Community Service' which will form the blueprint for the delivery of this sanction nationally.



During 2009, the pilot graffiti removal project moved into full operation in Dublin offering a cost effective initiative providing visible benefits to communities. In addition a pilot scheme for more efficient and speedy return to court of offenders who do not co-operate with community service orders was completed in Dublin. Replication of this system nationally is planned.

High Risk and Sex Offenders

The Service has continued to play a strong role in the development of an all island risk assessment tool as well as risk management arrangements for high risk offenders. Joint training was undertaken with An Garda Síochána, Probation Board of Northern Ireland and the UK. We have participated on the Department of Justice, Equality and Law Reform committee on the management of high risk offenders. We have also developed close working relationships with An Garda Síochána which have facilitated the Service to play its part in the management of high risk sex offenders.

We have worked closely with funded community based organisations during 2009 to augment the work of the Service in the management of sex offenders in the community, most notably in the areas of treatment, training and employment and accommodation.

Prisoners

The volume of prisoners and the increasing use by Courts of Part Suspended Sentence Supervision Orders prompted the development of further operational protocols with the Irish Prison Service (IPS). We worked closely with the IPS focusing most of our resources on the identified priority Probation Service offender categories, as well as positively contributing to the ongoing development of Integrated Sentence Management.

Community Based Organisations (CBO's)

The Probation Service works with communities to manage offenders and to reduce offending behaviour. As part of this partnership approach the Service provides funding and support to community based organisations to add value in the management of offenders in the community. In conjunction with partner state funders the Service has conducted reviews of a sample of CBOs to identify scope for increasing efficiencies in funding, operation and future direction. This process has resulted in practice changes and financial savings. The Service recognises that the essential work of community based organisations would not be possible without the dedication and commitment of the volunteers on the Boards of Management of the various organisations.

In 2009 €18.001m, representing 35% of the gross expenditure by the Probation Service of €51.796m, was used to provide capital and operational funding to a range of community based projects nationally. The Business Plan Process for 2009 was implemented as planned. Grant allocation decisions and appropriate output targets for 2009 were advised to CBOs and appropriate Probation Service managers by the target date. Completed and signed Funding agreements were achieved in respect of grant allocations. Electronic operational data reports for each CBO are now provided monthly to the Community Programmes Unit and to relevant Probation Service managers. Detailed Financial Reports by each CBO are also provided quarterly to the Community Programmes Unit.

Having established a Project Team to work with the Community Based organisations all priority recommendations outlined in the Value for Money and Policy Review of Probation Projects were completed during the year. The work was further advanced with improved management, governance and evaluation systems being developed.

A number of Service funded community based programmes were audited, the recommendations of the review of Adult Probation Residential Facilities were actioned and a new project, aimed at resettlement of high risk offenders, was funded on a pilot basis. The recommendations of the Final Report of the Review of Adult Probation Residential Facilities, published in October 2008 have been implemented. PACE Priorswood House and Tús Nua, both in Dublin, have worked with the Service and the Community Programmes Unit to develop their operations in accordance with recommendations of the Review Report.

Construction was also completed on the redeveloped Tivoli Training Centre for offenders and ex-offenders in Dun Laoghaire, County Dublin.





RESEARCH, TRAINING & DEVELOPMENT

2

Research, Training & Development

The Research Training and Development Directorate promotes a culture of continuous learning, supporting and up skilling staff to meet the challenges facing the organisation. The activities undertaken were developed and delivered in line with the Service workplan.

The key priorities for 2009 were to:

- Design, deliver and co-ordinate learning programmes to enhance the continuing professional development of all staff.
- Identify, collate appropriate research which informs evidence based effective interventions.
- Champion, inform and support the development of policy initiatives.

In line with the Service goals to ensure a high standard in assessment and supervision of offenders and interventions based on evidence, 90 training programmes were provided during the year. Three training programmes were delivered on risk assessment for sex offenders in conjunction with the Scottish Criminal Justice System Manager. Staff also had access to a range of external training opportunities and 20 staff commenced studies in University College Dublin, on a part-time Masters programme, leading to the “National Qualification in Social Work “.

A high priority was afforded to the induction process. Training events focusing on best practice in the implementation of policies and procedures relating to the probation order were held for staff nationally.



Participants at the recent Probation Service induction course for managers

For a fourth academic year an in-house addiction studies certificate course was delivered and 17 graduates achieved accreditation by the National University of Ireland, Maynooth.

A customised training programme for Clerical Officers was provided and 19 administrative staff were awarded a diploma in Justice Studies, administered by the Institute of Public Administration.

Occupational training including Health and Safety, First Aid and Manual Handling for Community Service Supervisors was provided on a national basis.

As part of the Service commitment to provide training to strengthen management skills and capacity a customised induction programme “leading and learning” was provided over the year to 9 managers. The Service also invested in a dedicated coaching programme.

A range of events including information sessions on the work of the Service, Motivational Interviewing and Effective Interventions with Sex Offenders were facilitated to partnership agencies.

Teaching inputs on Criminal Justice were provided to the Masters Programmes in Social Work in NUI, Cork, Galway, Dublin and Trinity College. A total of 45 practice placements in the Service were provided to university students undertaking the master’s programme in social work.

A study trip of staff, practitioners and managers from the Latvian Probation Service was hosted during the summer.

An “Intercultural Awareness Training” programme was designed and delivered to over 300 staff between September and December 2009.

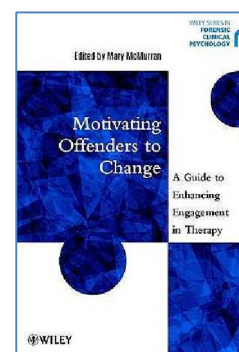
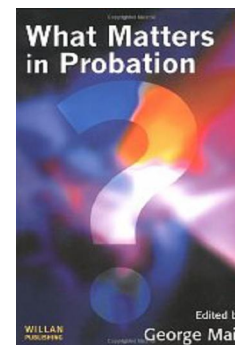
Planning commenced on proposals for research dissertations to be completed by students on the part-time Masters programme, leading to the “National Qualification in Social Work “. It is proposed that topics will be selected which will inform strategies and interventions to prevent victimisation and increase public safety.

A Risk of Harm framework which includes all the elements that are essential to the effective management of offenders who pose a risk of serious harm has been developed and will be piloted during 2010.

The Development of policy and practice guidelines on Domestic Violence reflects the commitment of the Service to further develop its capacity to intervene in this complex area of offending. A training package was designed to increase awareness and understanding and to support the implementation of the policy.

The Service was represented on the National Commission on Restorative Justice which submitted its final report to the Minister for Justice, Equality and Law Reform in mid-summer and was published in December 2009. The Service has appointed a Victim Services Coordinator who is liaising with the Victims of Crime Office in the Department of Justice, Equality and Law Reform.

Proposals on the overall thrust of updated Probation legislation were prepared and forwarded to the Department of Justice, Equality and Law Reform. This document provides a solid foundation for new legislation.





CORPORATE SERVICES

3

Corporate Services

Corporate Services/Human Resources Directorate provides the foundation from which our staff are enabled to deliver a quality service, fundamental to making the Probation Service a successful organisation. Our overarching goal is to ensure the development of efficient and effective systems and structures that enhance the delivery of probation services nationally.

Our work in 2009 was underpinned by strategic objectives in our 4 key areas, namely

- Human Resources
- Financial management
- Information Communication Technology
- Promoting a Positive Workplace

Human Resources

Throughout 2009 the Probation Service continued to respond proactively to the challenges posed by the moratorium on recruitment in the public sector and the associated schemes. The Human Resources unit worked closely with all staff in managing and implementing the various Government Schemes such as the incentivised career breaks, early retirement options and shorter working year in 2009. The overall issue for the Service has been to facilitate staff to avail of these opportunities and at the same time balance this with the organisational needs in a flexible and equitable manner. Maintaining service delivery at the front line and creating the opportunities to respond to new initiatives has been a priority for the human resources unit when deploying staff during the year.

The Commission for Public Service Appointments (CPSA) published an audit report of the recruitment and selection policies and practices operated by the Department of Justice, Equality and Law Reform in October 2009. This report included an examination of the recruitment campaign for Probation Officers held in July, 2008 and included detailed analysis and auditing of the Human Resource unit's practices and procedures in running that campaign. The report was very favourable and reported that the appointment process has been conducted to a high standard in accordance with the CPSA's code of practice with the core values of integrity, impartiality, fairness, reliability and ethical conduct clearly demonstrated throughout the process. The Service also delivered a presentation to the Agen Conference on Recruitment and Training of Probation Practitioners co-hosted by the CEP (European Organisation for Probation) in December 2009. The presentation is available on the CEP website.

- **Supporting Service Delivery**

The Service recognises the value of a well developed administrative structure that enhances the delivery of frontline services. The Administrative Review Implementation Group which had representation from all staff continued to meet in 2009. An action plan, which will be in the main incorporated into the day to day work plan was compiled by the group and circulated in December 2009.

One of the recommendations of the Administrative Review included the provision of dedicated training for administrative staff. The Resource, Training and Development Unit provided a dedicated programme for clerical officers which were held in 3 regions in the first quarter of 2009. Devised by the Civil Service Training and Development Centre and customised to Service requirements, the programme which was offered to all Clerical Officers was attended by 47 staff.

- **Promoting a Positive Working Environment**

The Probation Service is committed to actively promoting a positive and caring working environment. The Service National Safety Committee, which has representation from staff regionally, met on a number of occasions during 2009. Health and Safety has been prioritised and is on the agenda of all operational team meetings from senior management level through to team level.

The Service is also represented on the Department of Justice, Equality and Law Reform, Health and Safety Steering Committee meeting and actively participates in the State Claims Agency Network meetings, hosting the November 2009 meeting in the Haymarket Office.

During 2009 the Performance Management and Development System has been fully integrated and aligned with other Human Resource Management Systems including increments, training and career development. The Human Resource unit within the Corporate Services Directorate works closely with the other Directorates in implementing and managing the PMDS system across all staff grades. In addition the unit has worked closely in supporting additional developments e.g. the modular Masters in Social Work, intercultural awareness training programme available to staff.

The Service is engaged on an ongoing basis with HR Division in the Department Justice, Equality and Law Reform in addressing individual staffing issues as required.

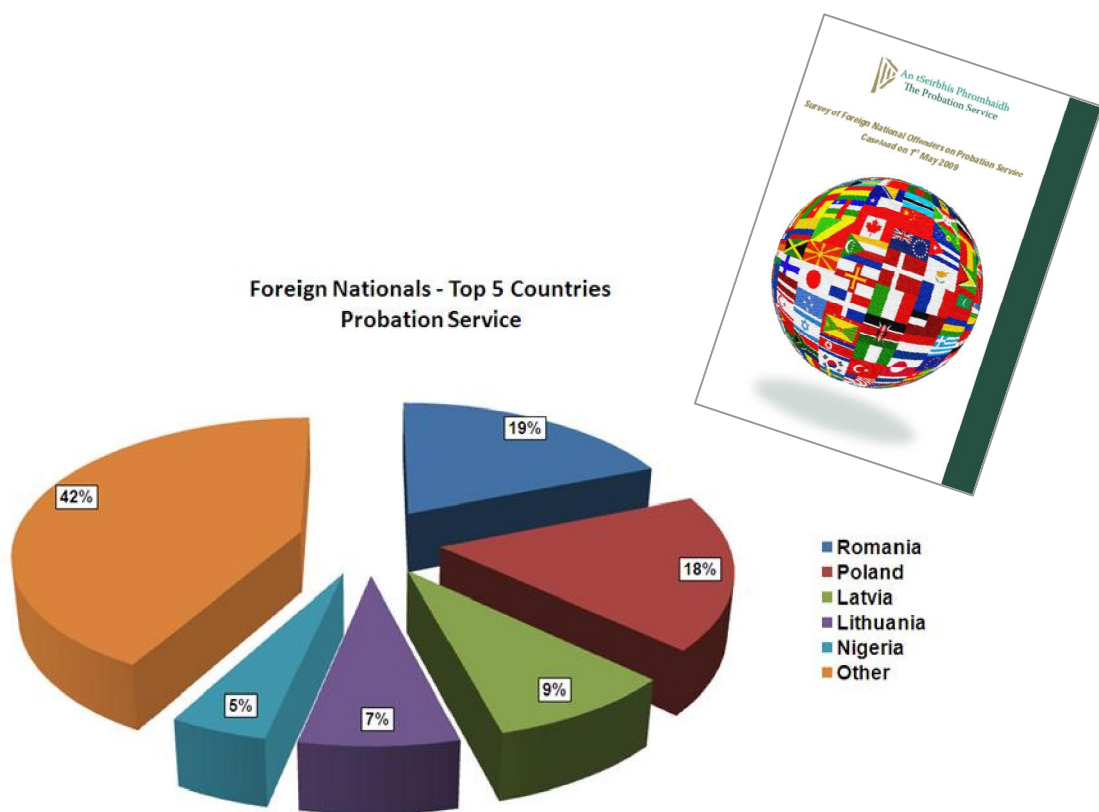
A review of the Designated Contact Person scheme was completed and the report's findings published on the portal in early 2009.

The Service has assigned a Disability Liaison Officer to assist staff. The necessary organisational and technical supports have been enhanced to facilitate the employment of persons with a disability and to support existing employees with disabilities.

Intercultural Awareness

The Service included an intercultural goal as part of its 2009 strategy which was to positively embrace diversity and promote the development of cultural awareness and good practice. The Human Resource unit dedicated significant time and resources in leading the steering group towards the implementation of this goal.

One of the key actions undertaken was a survey of all foreign national offenders on supervision to the Service in the community on the 1st May 2009. The survey was completed successfully with the co-operation of staff across the three Directorates and a report was produced outlining the key findings. Of the 8,246 offenders on Probation caseloads on 1st May, 2009, 268 (3.26%) were foreign nationals. This report was subsequently published on the Service portal. The results of this survey are being used to inform good practice in Service delivery nationally.



A training programme was developed and delivered to all staff across the service with the following 3 objectives:

1. Raise awareness of cultural diversity and racism
2. Provide a forum for open discussion
3. Develop critical thinking, knowledge, dialogue in this area.

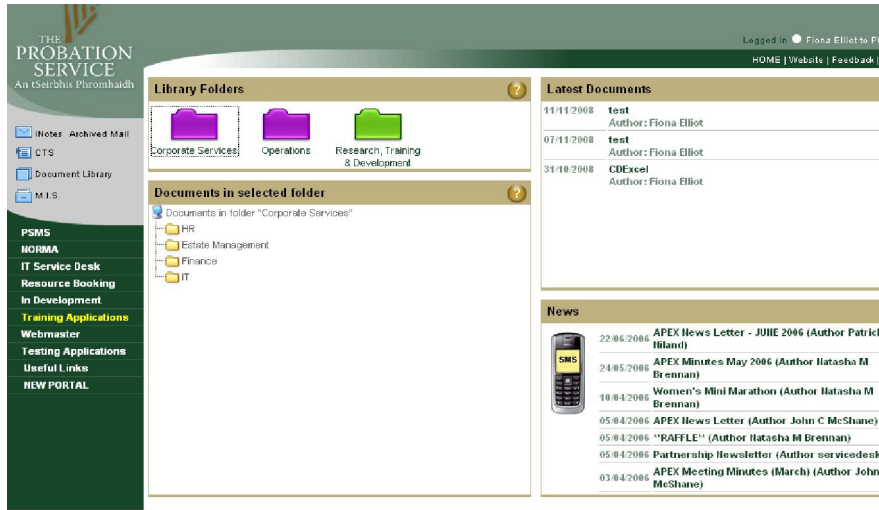
Financial Management

The Probation Service was allocated a budget of €51,796,000 for 2009. The Service focused on further developing and enhancing systems of financial management to deliver effective monitoring of expenditure. This was achieved by the provision of monthly budget reports and quarterly financial management reports to Service Managers. The Service delivered further efficiencies by negotiating discounts from larger suppliers, reviewing current supplier arrangements and taking action where appropriate and actively reducing costs in key expenditure areas.

Information Communication Technology

Recognising the importance of accurate information, the Information Unit focused on developing management, user defined and routine reports during the year. This involved prioritising data quality improvements on the Probation Service Offender Case Tracking System. Using integrated statistical software, the Unit provide reports to Management on an on-going basis. The management of our information is central to our decision making at a strategic, regional and local level.

In order to enhance our communication nationally, a new look portal was launched on the Probation Service Intranet on 5th January 2009. The new portal has proved extremely successful in ensuring that relevant Service Documents are now available at the touch of a button. This facility underpins our strategy to enhance our communication internally and to disseminate information to staff on an ongoing basis.



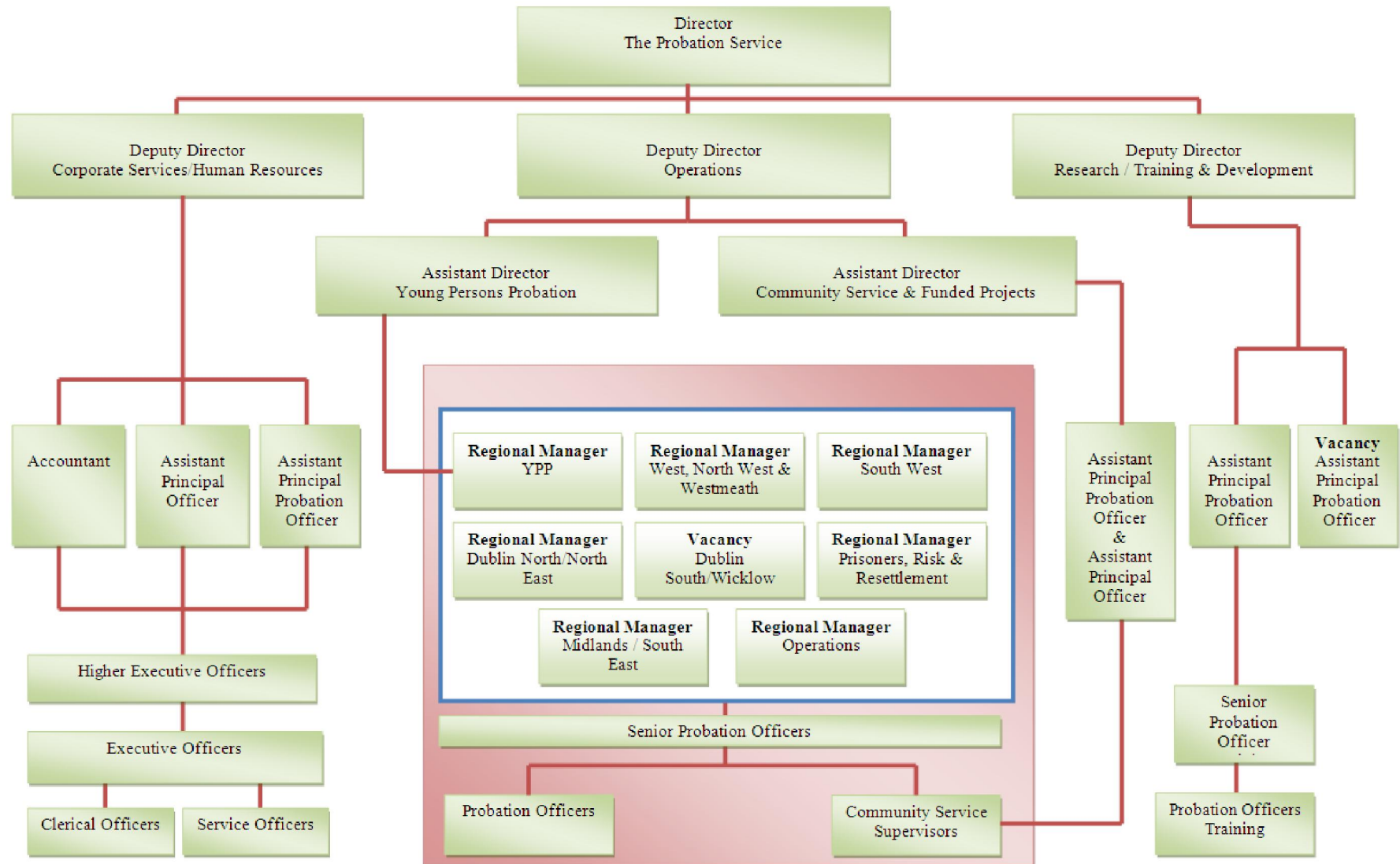
Screenshot of Probation Service intranet portal

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APPENDICES

Appendix 1 – Organisational Chart

THE PROBATION SERVICE ORGANISATIONAL STRUCTURE DECEMBER 2009



| SANCTIONED STAFF NUMBERS IN THE PROBATION SERVICE 2007, 2008 & 2009. | | | | |
|--|---------------------------------------|------|------|------|
| CATEGORY | GRADE | 2007 | 2008 | 2009 |
| Professional Staff | | | | |
| | Director | 1 | 1 | 1 |
| | Deputy Director | 3 | 3 | 3 |
| | Assistant Director | 2 | 2 | 2 |
| | Assistant Principal Probation Officer | 12 | 12 | 12 |
| | Senior Probation Officer | 57 | 57 | 57 |
| | Probation Officer | 266 | 266 | 266 |
| | Probation Service Assistant | 10 | 10 | 10 |
| Administrative Staff | | | | |
| | Assistant Principal | 2 | 2 | 2 |
| | Accountant | 1 | 1 | 1 |
| | Higher Executive Officer | 7 | 7 | 7 |
| | Executive Officer | 12.5 | 12.5 | 12.5 |
| | Clerical Officer | 67 | 67 | 67 |
| | Service Officer | 4 | 4 | 4 |
| State Industrial Staff | | | | |
| | Community Service Supervisor | 55 | 55 | 55 |

Appendix 2 – Finance

| FINANCIAL STATEMENT INCOME & EXPENDITURE 2009 | | | | | |
|---|--|---------------------|------------------------|--------------|------------|
| | | BUDGET PROVISION | PROVISIONAL OUTTURN | SAVINGS | EXCESS |
| | | €000 | €000 | €000 | €000 |
| VOTE 19 | JANUARY- DECEMBER 2009 | | | | |
| H1 | Salaries, Wages and Allowances | 25,437 | 24,723 | 714 | |
| H2 | Operational (Travel, Postal & Telecom, Office Premises, Office Machinery) | 5,914 | 5,302 | 612 | |
| H3 | Services to Offenders | | | | |
| | Assistance to Voluntary Bodies (Current) | 13,501 | 13,579 | | 78 |
| | Probation Centres (Capital) | 4,500 | 2,892 | 1,608 | |
| H4 | Community Service Order Scheme | 2,444 | 2,590 | | 146 |
| TOTALS | | 51,796 | 49,086 | 2,934 | 224 |

| FINANCIAL STATEMENT INCOME & EXPENDITURE 2008 | | | | | |
|---|--|---------------------|------------------------|--------------|--------------|
| | | BUDGET PROVISION | PROVISIONAL OUTTURN | SAVINGS | EXCESS |
| | | €000 | €000 | €000 | €000 |
| VOTE 19 | JANUARY- DECEMBER 2008 | | | | |
| H1 | Salaries, Wages and Allowances | 25,635 | 24,879 | 756 | |
| H2 | Operational (Travel, Postal & Telecom, Office Premises, Office Machinery) | 6,566 | 7,869 | | 1,303 |
| H3 | Services to Offenders | | | | |
| | Assistance to Voluntary Bodies (Current) | 14,393 | 14,872 | | 479 |
| | Probation Centres (Capital) | 5,000 | 1,778 | 3,222 | |
| H4 | Community Service Order Scheme | 2,425 | 2,587 | | 162 |
| TOTALS | | 54,019 | 51,985 | 3,978 | 1,944 |

Prompt Payment of Accounts Act 1997

The following information is provided in accordance with the Act within the guidelines issued by the Department of Enterprise, Trade and Employment. The Probation Service has procedures in place to ensure that all invoices are paid within the statutory time limit. While the procedures have been designed to ensure compliance with the Act, they only provide reasonable and not absolute assurance against material non compliance with the Act.

These procedures operate in the financial period under review and, in the case of late payments, the relevant suppliers were notified and the interest due was paid to them.

In accordance with the Prompt Payment of Account Act, 1997, the following information is provided in respect of the financial period ending December 31st 2009:

(a) Payment Practices

The Probation Service makes payment to suppliers in accordance with the terms specified in the respective invoices or conditions specified in individual contracts, if appropriate. Since 2002 the standard terms are 30 days.

(b) Late Payments

| Late Payments | | |
|----------------|-----------------|-------------------------|
| Invoice Amount | No. of Invoices | Amount of Interest Paid |
| Under €317 | Nil | Nil |
| Over €317 | 16 | 164.20 |
| Total | 16 | 164.20 |

(c) Overall percentage of late payments to total payments and total interest paid. The overall percentage of late payments to total payments was 0.23%.

The total amount of interest paid with respect to late payments was €164.20

Appendix 3 – Glossary of Terms

ASSESSMENT

Probation Officers deliver an offender assessment service to Courts to assist in sentencing decisions, particularly where probation supervision or community service is being considered. There are two main types of offender assessment report:

PRE-SANCTION REPORT (PSR) These are also known as ‘probation reports’, assessing suitability for a community sanction and issues relevant to reducing reoffending. Building on the findings of structured risk assessment, probation reports outline the underlying factors in the offending behaviour, the offender’s attitude to the crime and motivation to change, and action to be taken to help prevent further offending.

COMMUNITY SERVICE REPORT (CSR) These reports assess suitability of an offender to do unpaid work in the community instead of going to prison.

SUPERVISION OF OFFENDERS

PROBATION ORDERS

Probation orders are one of a range of options open to courts when sentencing individuals found guilty of criminal behaviour. Offenders give an undertaking to the court that they will be of good behaviour; avoid further crime; adhere to the conditions of the order and to follow the directions of a supervising Probation Officer, who will monitor and help them to stay out of further trouble.

COMMUNITY SERVICE ORDERS

Instead of a prison sentence, convicted offenders over 16 years of age may, instead, be given the opportunity by the Court to perform unpaid work for the community. The legislation for Community Service Orders allows a Judge to sentence an offender to between 40 and 240 hours work. Any Order made must be completed within a year. Community Service is a direct alternative to a prison sentence and an Order will only be made by the Judge where a custodial sentence has first been considered.

SUPERVISION DURING DEFERMENT OF PENALTY

Supervision during deferment of penalty is a judicial practice whereby the Court does not proceed to determine the appropriate penalty but instead postpones the decision to a further date, on condition that the offender responds to the supervision of a Probation Officer and avoids reoffending.

POST RELEASE SUPERVISION

Under the Sex Offenders Act, 2001, Judges can sentence sex offenders to a period of probation supervision following their release from prison. Such offenders are monitored closely. During supervision, the Probation Officer focuses on the offence committed and its implications for public safety, helping the offender to see the past offending behaviour as a problem, identify risk factors and develop strategies and supports to ensure there is no repeat offending.

CONDITIONAL SUSPENDED OR PART-SUSPENDED SENTENCES

Judges can deal with a case by way of a suspended or part-suspended sentence with conditions of probation supervision. This means the Judge may:

- issue a prison sentence of a number of months or years; and
- suspend all or part of the sentence for a period of time, conditional on the offender remaining under the supervision of a Probation Officer for the specified time for which the custodial sentence is suspended.

SUPERVISED TEMPORARY RELEASE

The Probation Service supervises some prisoners on temporary release from custody (as provided for in the Criminal Justice Act, 1960 and the Temporary Release Act, 2003) in the community with specific conditions aimed at helping with their reintegration in the community and to avoid further offending. Life sentence prisoners on release in the community are obliged to co-operate and comply with Probation Service supervision on temporary release. Such prisoners, in the normal course, remain subject to supervision for the remainder of their lives.

YOUNG PERSONS

In addition to the above, there are a variety of disposals managed by the Probation Service specific to young persons who offend, as outlined under the Children Act 2001, as amended. These include family conferencing. A Family Conference is based on principles of restorative justice which, in essence, means healing the harm done to victims, while holding the offender accountable for his or her actions. The aim of the Family Conference is to divert the young person who has accepted responsibility for his/her behaviour from court, conviction and custody, and from committing further offences.

ACTION TAKEN IN CASES OF NON-COMPLIANCE WITH COURT ORDERS

In cases where offenders on supervision fail to comply with the terms of any of the above supervision orders, they are returned to the relevant court to face the consequences. This can include imposition of an alternative penalty, up to and including a custodial sentence.

Appendix 4 – Statistics

| Overall | 2007 | 2008 | 2009 |
|--|-------|-------|-------|
| Total court referrals to the Service | 9,451 | 9,999 | 9,675 |
| Number of persons referred from courts | - | 7,977 | 8,273 |

Total Court Referrals to the Service (9,675) in 2009 consisted of Pre-Sanction Reports (6,280), Community Service Reports (1,712), Pre-Sanction Reports with Community Service (524), Referrals for Direct Supervision / Community Service (1,127), Family Conference (32).

| Offender Assessment Reports Requested | 2007 | 2008 | 2009 |
|--|-------|-------|-------|
| Pre-Sanction Reports | 6,445 | 7,034 | 6,280 |
| Community Service Reports | 1,598 | 1,419 | 1,712 |
| Pre-Sanction Reports to consider Community Service | 406 | 525 | 524 |

The overall number of Assessments represents a reduction of 5% on the 2008 figure.

| Offender Assessment Reports Requested | 2007 | 2008 | 2009 |
|--|------|------|------|
| Parole Board - Assessment and Home Circumstances Reports | 80 | 83 | 100 |
| Repatriation Reports provided to the Department (DJELR) | 16 | 22 | 12 |

| Other Reports | 2007 | 2008 | 2009 |
|---|------|------|------|
| Victim Impact Reports - Total number of reports Completed | 34 | 71 | 93 |

| Supervision | 2007 | 2008 | 2009 |
|---|-------------|-------------|-------------|
| Orders for Supervision | 2,756 | 2,676 | 2865 |
| Orders for Supervision During Deferment of Penalty | - | 2,045 | 2,021 |
| Community Service Orders | 1,519 | 1,413 | 1,667 |
| <ul style="list-style-type: none"> Total number of Community Service Hours ordered in lieu of custodial sentence | - | 210,326 | 252,399 |
| <ul style="list-style-type: none"> Total alternative sentence in years that would otherwise have been served | - | 637 | 645 |
| Part Suspended Sentence Supervision Orders Made | - | 141 | 528 |
| Number of life sentence prisoners supervised in the community during 2009 | 62 | 68 | 66 |
| Number of sex offenders supervised in the community. | 158 | 147 | 154 |
| Number of sex offenders in custody with an order for Supervision Post Release from custody. | 132 | 153 | 142 |

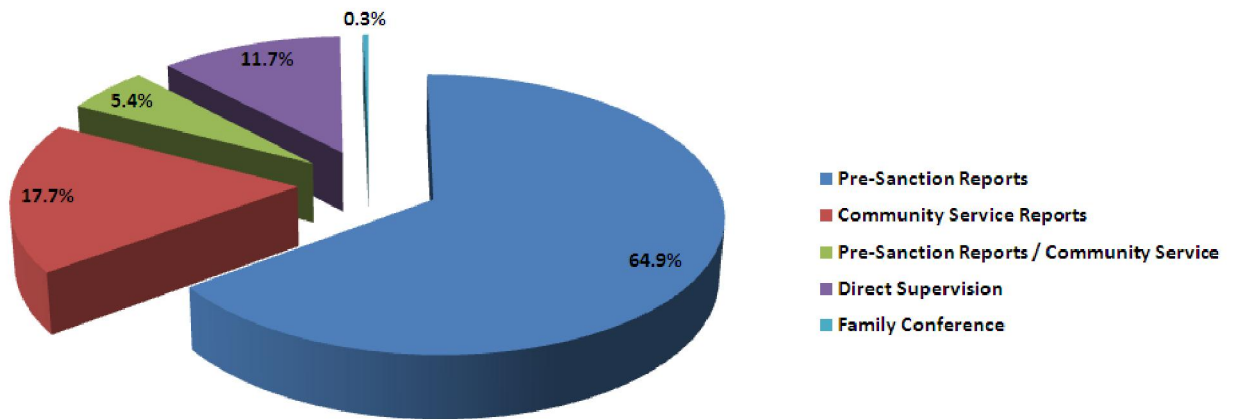
Orders for Supervision during Deferment of Penalty: This refers to cases in which the courts require the offender to engage with the Probation Service in advance of a final decision on the case.

The Primary Supervision orders (Probation and Community Service) show an increase of over 10% year on year.

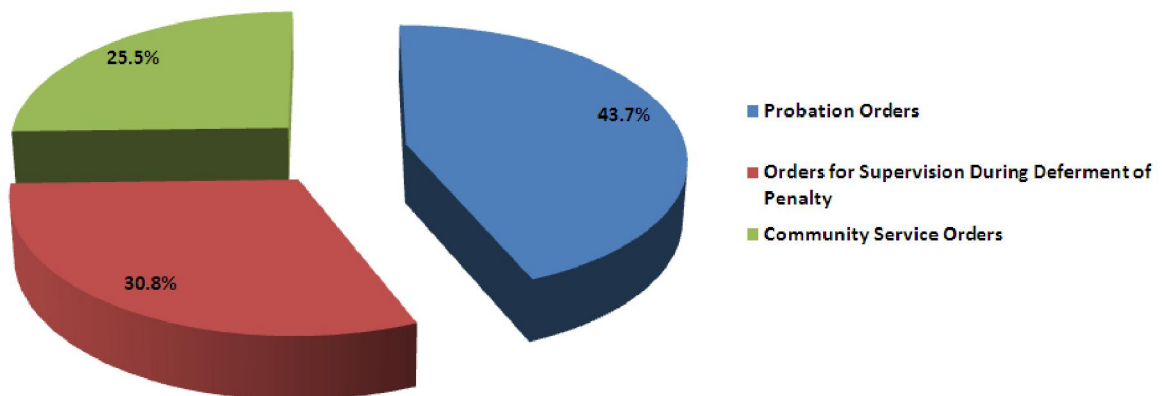
| Young Persons Assessment Reports Requested (also included in overall figure) | 2008 | 2009 |
|---|-------------|-------------|
| Pre Sanction Reports | 912 | 1038 |
| Community Service Reports | 36 | 42 |
| Pre-Sanction Reports to consider Community Service | 10 | 18 |

| Supervision of Young Persons (also included in overall figure) | 2008 | 2009 |
|---|-------------|-------------|
| Orders for Supervision | 380 | 383 |
| Community Service Orders | 41 | 43 |
| Orders for Supervision during Deferment of Penalty | 304 | 418 |
| Family Conference Referrals | 35 | 32 |

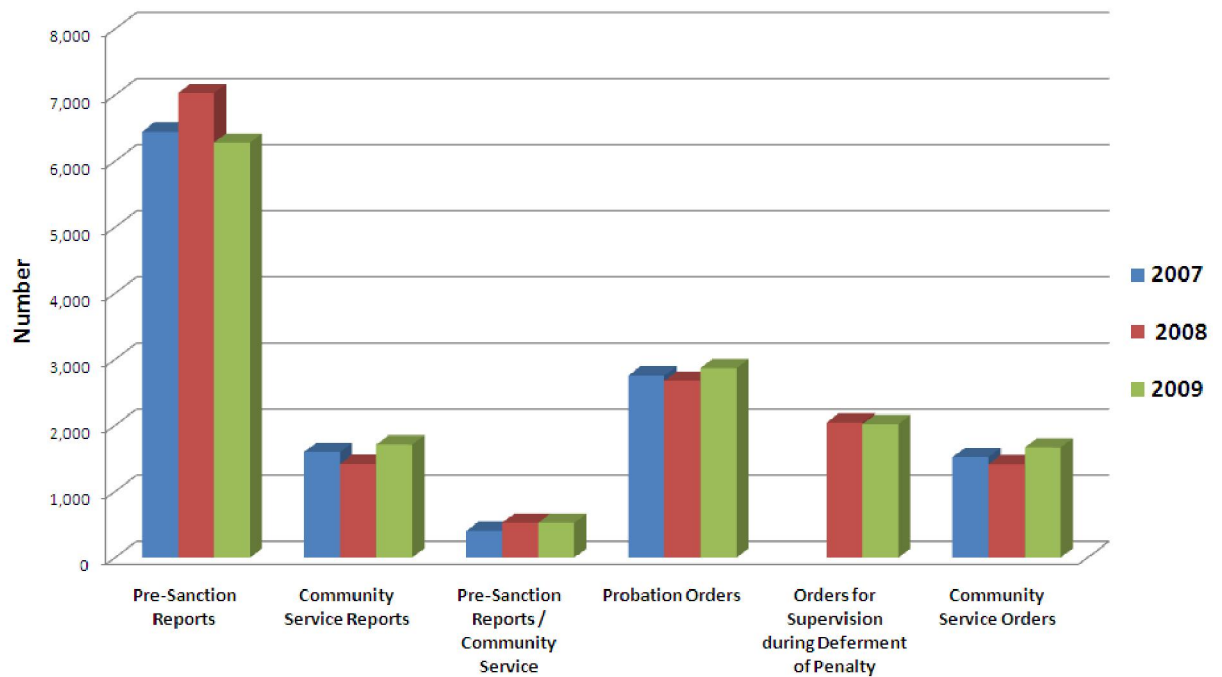
Breakdown of New Referrals 2009



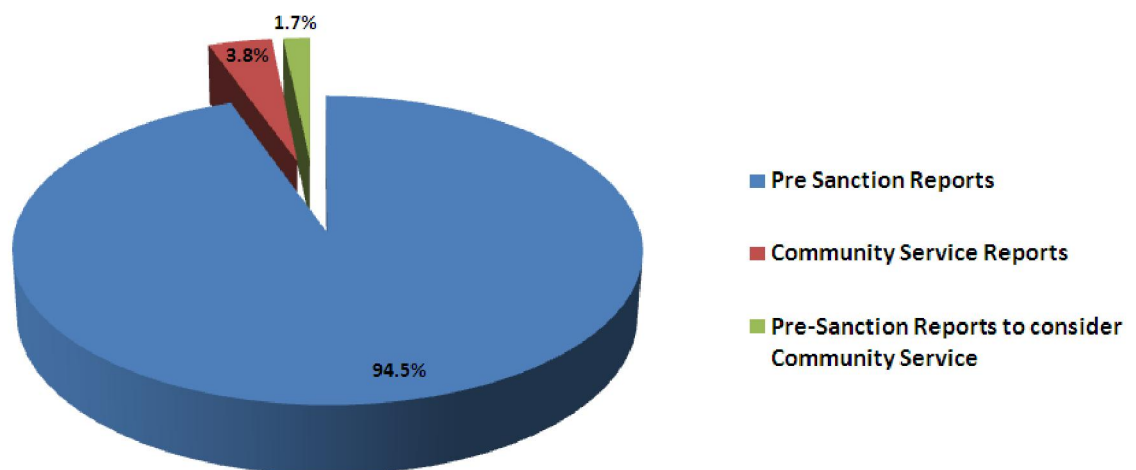
Breakdown of Court Orders 2009



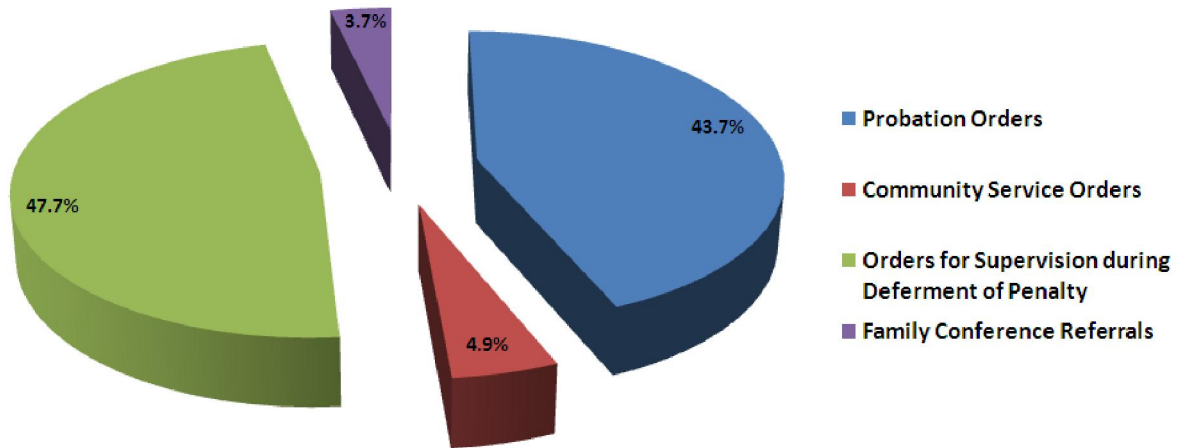
Trend of Reports and Orders Requested Overall 2007 - 2009



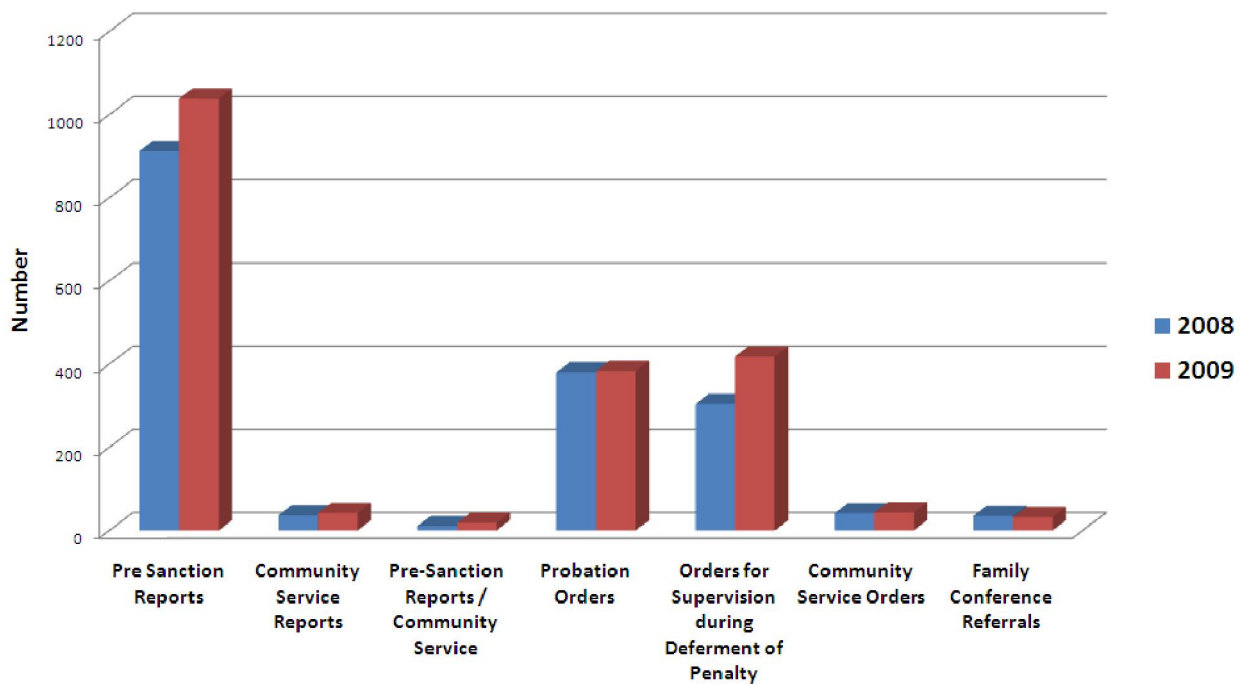
Breakdown of Offender Assessment Reports Young Persons -2009



Breakdown of Court Orders 2009 - Young Persons



Trend of Reports And Orders Requested YPP 2008 - 2009



Appendix 5 - Community Service

The Probation Service welcomed the Value for Money (VFM) Report on the operation of the Community Service Scheme which was published in October 2009. The review was carried out during late 2007 and 2008 on behalf of the Department of Justice, Equality and Law Reform and the Probation Service by Petrus Consulting. The full report is available on the publications page at www.probation.ie.

The VFM report acknowledged Community Service to be a highly cost effective alternative to a sentence of imprisonment and encouraged greater use of Community Service. It reported that the successful completion rate for Community Service Orders is in a range of 80 – 85% but found that capacity utilisation on community service projects at the time of the report on an aggregate basis was approximately 33%.

The VFM report recommended greater use of Community Service as an alternative to a sentence of imprisonment. It also recommended that the Probation Service should develop Community Service in a targeted manner across the country, introduce a more robust Community Service data collection strategy, include capacity utilisation as a key performance indicator and consider a revised staffing structure for delivery of Community Service.

As part of its programme of reorganisation and restructuring, the Probation Service recognised the necessity to improve and revitalise Community Service in action. A working group was established in 2009 for development of a new model for Community Service and the implementation of the recommendations of the VFM Report in a pilot initiative from the beginning of 2010.

REVIEW OF THE PILOT COMMUNITY SERVICE GRAFFITI REMOVAL PROJECT

The pilot Community Service Graffiti Removal Project in South Dublin which was established as a mobile unit with trained Community Service Supervisors using specialised equipment, to remove unsightly graffiti defacing surfaces in local communities was undertaken in late 2009. The review showed that the pilot has been an overwhelming success with potential for extension as part of Community Service in larger population areas across the country.

The review indicated that the Community Service Graffiti Removal Project:

- is cost effective;
- has the potential to offer significant savings for Communities and Councils using the service;
- increases Probation Service capacity to complete Community Service Orders promptly and efficiently;
- has a positive and visible benefit for communities;
- engages the offender in a disciplined and structured routine similar to regular employment improving their readiness for employment;
- Community Service Supervisors and Offenders have provided positive feedback on the Project referring to it as innovative, stimulating, and giving a job perspective and a sense of active contribution;

- Communities have applauded the work of the Community Service Project team and appreciated the value of the work to their environment.

For the offenders there was a sense of job satisfaction and making a difference in communities in working as part of the Graffiti Removal Project. The appreciation of communities and neighbourhoods for the work done strengthened the commitment of the offenders involved and there were clear benefits in consistent attendance, good working and reduced warnings.

As result of the success of the pilot the South Dublin initiative was extended to include graffiti removal in Dun Laoghaire-Rathdown Council area. A second equipped Graffiti Removal vehicle was developed on the experience of the pilot and is now working in Cork and surrounding areas. This initiative will be further extended in 2010.

REFURBISHMENT WORK AT TOLKA RIVER DRUG PROJECT CENTRE

In 2009 the Service completed a wide range of other innovative projects which demonstrate the level of on-going reparation to the community. For example, landscaping work and decorating on the Tolka River Drug Project Centre. The Community Service team developed the grounds and refurbished the Tolka River Drug Project Centre, part of the Network 15 Campus in Blanchardstown, Dublin 15.

The project offered a range of different jobs which were matched to the ability of the worker. The grounds started out as a wasteland and the workers invested time and energy to create a wonderful space complete with ponds, waterfalls, new walls and patio areas. The Community Service workers had the experience of working co-operatively alongside Fas trainees on the landscaping part of project. The Centre itself was beautifully refurbished, floors were sanded and all external and internal walls were painted.

FLOODING RELIEF WORK IN ATHLONE AND BALLINASLOE AREAS

Flooding caused significant devastation to many families and communities in the Midlands and West in late 2009. Community Service as part of the local response quickly changed their work plans to come to the assistance of the Tidy Towns Initiatives and volunteers in Athlone and Ballinasloe with flood relief and cleanup work.

Appendix 6 - Community Based Organisations in receipt of funding support through the Probation Service

ADVENTURE SPORTS PROJECT

The Adventure Sports Project provides an adventure sports and youth work programme for young people.

School on Stilts, Rutland Street, Dublin 1

Ph: 01 836 33965 Fax: 01 855 0065 Email: aspyouthproject@gmail.com

AFTERCARE RECOVERY GROUP

An abstinence day programme for those in recovery from drug addiction.

48 Seville Place, Dublin 1

Ph: 01 855 7611 Fax: 01 855 7611 Email: tkacrg@gmail.com

www.acrg.ie

AISEIRI CAHIR

Aiséirí provides a residential treatment programme for drug, alcohol and other addictions.

Townspark, Cahir, Co Tipperary

Ph: 052 741 166 Fax: 052 744 2250

Email: infocahir@aiseiri.ie

www.aiseiri.ie

AISEIRI WEXFORD

Aiséirí provides a residential treatment programme for drug, alcohol and other addictions.

Roxborough, Wexford, Co. Wexford

Ph: 053 914 1818 Fax: 053 914 6004 Email: wexford@aiseiri.ie

www.aiseiri.ie

AISLINN (YPP)

Aislinn provides a 12 step abstinence based residential programme for adolescents and young people for the treatment of alcohol, drug and or gambling problems.

Ballyragget, Co Kilkenny

Ph: 056 883 3777 Fax: 056 883 3780 Email: aislinnhope@eircom.net

www.aislinn.ie

ANA LIFFEY PROJECT

Provides counselling, support and other services, based on a harm reduction approach, for drug users in the community and in prison, and for their families

48 Middle Abbey Street, Dublin 1

Ph: 01 878 6899 Fax: 01 878 6828 Email: marcuskeane@aldp.ie

www.aldp.ie

ATHY ALTERNATIVE PROJECT

Training centre providing programmes to address anti-social attitudes and behaviours. The programme offers groupwork, anger management, carpentry, literacy, computers, soccer training, etc.

Community Service Centre, Nelson Street, Athy, Co Kildare

Ph: 059 863 2354 Fax: 059 8632067 Email: billyaap@eircom.net

BALLINASLOE TRAINING WORKSHOP

Multi-disciplinary training centre providing programmes to address anti-social attitudes and behaviours and working to re-integrate ex-offenders as full participants in the life and work of the local community

Canal House, Harbour Road, Ballinasloe, Co Galway

Ph: 090 964 3231 Fax: 090 964 4273 Email: canalhouse@eircom.net

BALLYMUN YOUTH ACTION PROJECT

A community based addiction recovery support service providing therapeutic advice and services for young people and community education on drug abuse.

Horizons Centre, Balcurris Road, Ballymun, Dublin 11

Ph: 01 842 8071 Fax: 01 846 7901 Email: info@byap.ie

BRIDGE PROJECT

An interagency initiative developed by the Probation Service to deliver programmes and interventions to address serious offending behaviour by higher risk offenders under Probation Service supervision in the Dublin area.

125 Parnell Street, Dublin 1

Ph: 01 878 0901 Fax: 01 878 0896 Email: director@bridge.ie

BUSHYPARK (CLARECARE)

Residential Treatment centre offering treatment for addictions including alcohol and drugs.

Bushypark House, Bushypark, Ennis, Co Clare

Ph: 056 684 0944 Fax: 065 684 0450 Email info@clarecare.ie

www.bushypark.ie

CANDLE COMMUNITY TRUST (YPP)

Training centre providing programmes to address anti-social attitudes and behaviours. Services include; a training workshop, a drop in day centre (12-15 and 15-21 age group), educational and personal development programmes and one to one counselling

PO Box 1145, Lynch's Lane, Ballyfermot, Dublin 10

Ph: 01 626 9111/2 Fax: 01 626 9379 Email: cashe@candletrust.ie

CEIM AR CHEIM (YPP)

Training centre providing programmes for young people from 15-25 yrs who may be clients of the Probation Service or at risk of offending to address anti-social attitudes and behaviours.

Unit 5 Shannon Development Units, Knockalisheen Road, Moyross, Co Limerick

Ph: 061 322 122 Fax: 061 322 203 Email: ceimarcheim@eircom.net

www.ceimarcheim.org

CEIM EILE (AISEIRI)

Aiséirí provides residential treatment for drug, alcohol and other addictions. Ceim Eile provides a progression route.

Dominic Place, Waterford, Co Waterford

Ph : 052 744 1166 Fax: 052 744 2250 Email: wcollins@aiseiri.ie

www.aiseiri.ie

CHURCHFIELD COMMUNITY TRUST

Training centre providing programmes to address anti-social attitudes and behaviours. Individual programmes are tailored to need, ability and capacity and include woodwork, horticulture, painting, computers, cookery, metal work, mechanics, literacy, sport and leisure

107-109 Knockfree Avenue, Churchfield, Cork City, Co Cork

Ph: 021 421 0348 Fax: 021 421 0034 Email cctrust@eircom.net

www.cctrust.ie

CLONMEL YOUTH TRAINING LTD.

A community training workshop for young people (16-25 years) with additional provision for Probation Service referrals who need help to change anti-social behaviour as well as achieve access to employment and further education.

Sli Nua, The Wilderness, Fethard Road, Clonmel, Co Tipperary

Ph: 052 612 4011 Fax: 052 612 9107 Email: clonmelyouthtraining@eircom.net

www.clonmelyouthtraining.com

COOLMINE THERAPEUTIC COMMUNITY

Long established provider in Greater Dublin area of residential and non-residential drug rehabilitation programmes for males and females. Coolmine TC also provides family support service and day induction centre, educational outreach service, prison in reach, assessment, and counselling and aftercare services.

Ashleigh House, The Stables, Damastown, Dublin 15

Ph: 01 640 4087 Fax: 01 640 4087 Email: paulc@coolminetc.ie

www.coolminetc.ie

CORK ALLIANCE CENTRE

Provides individual and group counselling, resettlement and referral support to offenders and families of ex-offenders.

Robert Scott House, 6 Patrick's Quay, Cork City, Co Cork

Ph: 021 455 7878 Fax: 021 455 7880

Email: corkalliancecentre@eircom.net

CORNMARKET PROJECT – WEXFORD LOCAL DEVELOPMENT

A multi-disciplinary centre providing programmes to address anti-social attitudes and behaviours including intervention and support programmes, one to one counselling, group work and a structured day programme.

9 Mallin Street, Cornmarket, Wexford, Co Wexford

Ph: 053 912 3994 Fax: 053 912 1024

Email: info@wld.ie www.wexfordpartnership.ie

COX'S DEMESNE (YPP)

A multi-disciplinary centre providing programmes including intervention and support to address behavioural, anti-social attitudes and education problems among young people at risk and/or out of school.

The House, 15-16 Oakland Park, Dundalk, Co Louth

Ph: 042 933 0432 Fax: 042 933 1599 Email: coxscycp@iol.ie

CRINAN

A community based drug treatment facility and multi-disciplinary support service providing multi-disciplinary treatment and rehabilitation for under 21 year olds.

72 Sean McDermott Street, Dublin 1

Ph: 01 855 8058 Fax: 01 855 2320 Email: info@crinanyp.org

www.crinanyp.org

CUAN MHUIRE ATHY

Cuan Mhuire is a voluntary organisation, run by the Mercy Order, providing respite, detoxification and rehabilitation services for persons with alcohol and drug problems

Cuan Mhuire Athy, Milltown, Athy, Co. Kildare

Ph: 059 863 1493 Fax: 059 863 8765 Email: cuanmhuireathy@eircom.net

www.cuanmhuire.ie

CUAN MHUIRE BRUREE

Cuan Mhuire is a voluntary organisation, run by the Mercy Order, providing respite, detoxification and rehabilitation services for persons with alcohol and drug problems

Bruree, Co Limerick

Ph: 063 90555 Fax: 063 90955 Email: cuanmhuirebruree@eircom.net

www.cuanmhuire.ie

CUAN MHUIRE COOLARNE

Cuan Mhuire is a voluntary organisation, run by the Mercy Order, providing respite, detoxification and rehabilitation services for persons with alcohol and drug problems

Coolarne, Turloughmore, Co Galway

Ph: 091 79 7102 Fax: 091 78 7458 Email: cuanmhuiregalway@eircom.net

www.cuanmhuire.ie

CUAN MHUIRE FARNANES

Cuan Mhuire Farnanes is part of a larger voluntary organisation, run by the Mercy Order, providing respite, detoxification and rehabilitation services for women with alcohol and drug problems

Farnanes, Co Cork

Ph: 021 733 5994 Fax: 021 733 6377 Email: cuanmhuirecork@eircom.net

www.cuanmhuire.ie

DAUGHTERS OF CHARITY COMMUNITY SERVICES (YPP)

A multi-disciplinary centre providing a wide range of children and young persons' programmes and services including a pre-school nursery for young children, a school for older children at risk, a community training workshop for early school leavers and an adult and community education project for adults seeking to return to learning.

8/9 Henrietta Street, Dublin 1

Ph: 01 887 4100 Fax: 01 872 3486 Email: info@doccs.ie

www.doccs.ie

DOCHAS DON OIGE (YPP)

A community based training project working with young adults in the Galway city. The training centre providing programmes to address anti-social attitudes and behaviours catering primarily for the needs of young people at risk and offenders in west side of Galway city

Liosban Industrial Estate, Tuam Road, Galway, Co Galway

Ph: 091 77 0887 Fax: 091 77 0899 Email: dochasgalway@eircom.net

EDUCATIONAL TRUST

The Educational Trust is a cross border initiative providing educational advice and guidance for ex-prisoners.

C/o PACE, 7 Upper Leeson Street, Dublin 2

Ph: 01 660 2870 Fax: 01 660 2864 Email: headoffice@paceorganisation.ie

www.paceorganisation.ie or www.niacro.co.uk

FELLOWSHIP HOUSE

A support service for addicts in early recovery.

Fellowship House, Spur Hill, Doughcloyne, Togher, Cork City, Co Cork

Ph: 021 454 5894 Fax: 021 434 4471 Email: fellowshipph@eircom.net

FUSION CPL

Prison Links project working with offenders with addictions in custody and in the community.

Cherry Orchard Health Centre, Cherry Orchard Grove, Dublin 10

Ph: 01 623 1499 Fax: 01 623 1518 Email: kathy@fusioncpl.ie

www.fusioncpl.ie

GROW

A community based mental health self-help, support and care organisation providing in-reach services in prisons.

National Support Office, 6 Forrest Mews, Forrest Road, Swords, Co Dublin

Ph: 01 840 8236 Fax: 01 840 8244 Email: info@grow.ie

www.grow.ie

GRATTAN HOUSE PROJECT

A multi-disciplinary initiative developed to deliver programmes and interventions to address serious offending behaviour by higher risk offenders under Probation Service supervision in the Cork area. Grattan House Project has a skills training centre and provides addiction counseling, assessment and referral service for Probation Service clients.

St Nicholas Church, Cove Street, Cork City, Co Cork

Ph: 021 483 6700 Fax: 021 484 5146 Email: patrick.inpro@gmail.com

GUILD OF ST PHILIP NERI

The Guild of St. Philip Neri is a conference of the Society of St. Vincent de Paul dedicated to befriending and providing personal support for prisoners and ex-prisoners in the Dublin area.

St Vincent De Paul, 91-92 Sean McDermott Street, Dublin 1

Ph: 01 855 0022 Fax: 01 855 9168 Email: info@svp.ie

www.svp.ie

ISPCC LEANBH (YPP)

Supports children from ethnic minority groups.

29 Baggot Street Lower, Dublin 2

Ph: 01 676 7960 Fax: 01 678 9012 Email: ispcc@ispcc.ie

www.ispcc.ie

JOB SAMPLING INITIATIVE

Provides education and training, mentoring, work preparation and personal development to males and females aged 18 to 23 years on Probation Service supervision or at offending risk.

St Brigid's Family and Community Centre, 37 Lower Yellow Road, Waterford, Co Waterford

Ph: 051 371 830 Email: gbarry@wap.ie

www.wap.ie/job-sampling-initiative.aspx

KERRY ADOLESCENT COUNSELLING (YPP)

A counselling and support service for adolescents at risk and their parents.

Balloonagh, Tralee, Co Kerry

Ph: 066 718 1333 Fax: 066 718 1353 Email: kfrcs@eircom.net

KILKENNY EMPLOYMENT FOR YOUTH

A community training workshop for young people (16-25 years) with additional provision for Probation Service referrals who need help to change anti-social behaviour as well as achieve access to employment and further education.

Garden Row, High Street, Kilkenny, Co Kilkenny

Ph: 056 776 2774 Fax: 056 775 1144 Email: key1@eircom.net

LE CHEILE (YPP)

Le Chéile is a nationwide project working in partnership with the Young Persons' Probation division of the Probation Service providing mentoring for young people in trouble with the law. Le Chéile recruits, trains and supports volunteers from the community to act as mentors to young people who are under the supervision of the Probation Service.

Ocean House, Arran Quay, Smithfield, Dublin 7

Ph: 01 873 3051 Fax: 01 873 3052 E mail: info@lecheile.ie

www.lecheile.ie

LIGHTHOUSE PROGRAMME

A partnership between the Probation Service and the Granada Institute, the Lighthouse Programme delivers community based treatment programmes for sex offenders in Dublin and Cork to reduce risk and re-offending.

Crinken House, Crinken Lane, Shankill, Co Dublin

Ph: 01 272 1030 Fax: 01 272 0129 Email: lighthouse@sjog.ie

www.granadainstitute.ie

LINKAGE PROGRAMME

The Linkage Programme is a nationwide joint initiative between Business in the Community Ireland and the Probation Service delivering job placement, work experience, employability and on the job training, education and apprenticeship placement services for ex-offenders and persons referred through the Probation Service, providing a benefit to individual, to employers and to the community.

32 Lower O'Connell Street, Dublin 1

Ph: 01 874 7232 Fax: 01 874 7637 Email: linkage@bitc.ie

www.bitc.ie

MAG

Policy development and service co-ordination for sex offenders at risk of homelessness in both prison and the community.

Multi-Agency Group on Homeless Sex Offenders, Homeless Agency, Parkgate Hall, 6-9 Conyngham Road, Dublin 8

Ph: 01 703 6100 Email: kxcharnley@probation.ie

MATT TALBOT ADOLESCENT SERVICES (YPP)

Residential addiction treatment and day programme for young adult males with substance misuse problems working with Probation Service (YPP) referrals.

Rockview, Trabeg Lawn, Douglas, Co Cork

Ph: 021 489 6400 Fax: 021 489 6419 Email: mtas@eircom.net

www.mtas.ie

MATT TALBOT COMMUNITY TRUST

Adult training centre providing programmes to address anti-social attitudes and behaviours. Participants benefit from key worker support and access to training/education (FETAC), personal development, drug addiction courses, and communication skills. All participants must be drug free.

Rear of Assumption Church, Kylemore Road, Dublin 10

Ph: 01 626 4899 Fax: 01 623 4021 Email: mtcommtrust1@gmail.com

MERCHANTS QUAY PROJECT

Established provider of residential and non-residential drug rehabilitation programmes for males and females. Merchants Quay Project works on the harm reduction model of practice and needle exchange and medical services, accommodation and family support services.

4 Merchants Quay, Dublin 8

Ph: 01 679 0044 Fax: 01 679 3738 Email info@mqi.ie

www.mqi.ie

MOVE

A 12 step intervention programme to assist men to address their domestic violence behaviour and related problems provided through locally based volunteer groups across the country.

Carmichael House, North Brunswick Street, Dublin 7.

Ph: 01 872 4357 Email: move@moveireland.ie

www.moveireland.ie

NENAGH COMMUNITY REPARATION

A restorative justice initiative developed between the local community and the Probation Service with the objective to minimise repeat offending by confronting the offender with the impact of the crime on others and in particular, the victim.

Connolly Street, Nenagh, Co Tipperary

Ph: 067 415 65 Fax: 067 415 65 Email: ncrp@eircom.net

www.nenaghreparation.org

NEW DIRECTIONS

Accommodation and resettlement services provider for high risk offenders

OGRA CHORCAI (YPP)

Day centre programmes for under 18's in fulfillment of orders under the Children Act 2001.

20 St Patrick's Hill, Cork City, Co Cork

Ph: 021 450 2112 Fax: 021 450 9877 Email: ograchorcailtd@eircom.net

www.ograchorcai.org

PACE

PACE Training for Employment Project provides an education and training project for adult male offenders leaving custody and offenders on Probation Service supervision.

PACE Priorswood House provides accommodation and related services for adult men with specific needs and risks leaving custody or on Probation Service supervision.

7 Upper Leeson Street, Dublin 4

Ph: 01 660 2870 Fax: 01 660 2864 Email: headoffice@paceorganisation.ie

www.paceorganisation.ie

PALLS

A newly established centre providing programmes for ex-offenders referred through the Probation Service to address anti-social attitudes and behaviours and progress to employment in partnership with the Limerick Regeneration.

Unit 2, Docklands Business Park, Dock Road, Limerick, Co Limerick

Ph: 061 608 180 Fax: 061 608 187 donkearns@palls.ie

www.palls.ie

RESTORATIVE JUSTICE SERVICES

Developed in partnership with the Probation Service and the local community, RJS provides a range of restorative justice programmes to Courts, the Probation Service and the wider community in pre and post sentence interventions.

Village Green, Tallaght, Dublin 24

Ph: 01 451 5022 Fax: 01 451 5025 Email: rjsi@eircom.net

RUHAMA

Ruhama provides support services to women involved in prostitution.

Senior House, All Hallows College, Drumcondra, Dublin 9

Ph: 01 836 0292 Fax: 01 836 0268 Email: admin@ruhama.ie

www.ruhama.ie

SAOL PROJECT

Provides a community based training, education, skills and resettlement programme for women in the North Inner City community in treatment for drug addiction.

58 Amiens Street, Dublin 1

Ph: 01 855 3391 Fax: 01 855 3395 Email: saol@saolproject.ie

www.saolproject.ie

SOUTHILL OUTREACH (YPP)

An innovative outreach training and education initiative for young people involved in truancy, at risk and anti-social behaviour and substance abuse in the Southill community.

Southside Youthspace, Galvone Industrial Estate, Limerick, Co Limerick

Ph: 061 603 002 Email: info@southilloutreach.ie

SOUTHSIDE YOUTHSPEACE (YPP)

Southside Youthspace provides accommodation to a number of YPP projects in the Limerick area.

Unit 12-14B LEDP, Roxboro Road, Limerick, Co Limerick

Ph: 061 221 914 Fax: 061 316 997 Email: bkenny@limerickregeneration.ie

www.limerickregeneration.ie

STEPPING OUT ATHLONE

Multi-disciplinary training centre providing programmes devised to meet the needs of persons referred by the Probation Service who have been engaged in offending, or drug and alcohol abuse, in preparation for training and open employment.

National Learning Network, Belhavel, Golden Island, Athlone, Co Westmeath

Ph: 090 644 1267 Fax: 090 647 9290 Email: steppingout@eircom.net

TABOR LODGE

Offers treatment for a range of addictions including alcohol, drugs, gambling and food.

Ballindeasig, Belgooly, Co Cork

Ph: 021 488 7110 Fax: 021 488 7377 Email: mdevine@taborlodge.ie

www.taborlodge.ie

TALLAGHT PROBATION PROJECT

A multi-level and multi-disciplinary training centre providing programmes for adults and young people to address anti-social attitudes and behaviours. The programme includes FETAC modules, key working, supported progression, taster activities and outdoor pursuits, groupwork, a broad range of certified educational modules and personal development.

Courthouse Square, Westpark, Tallaght, Dublin 24

Ph: 01 427 0600 Fax: 01 427 0649 Email: project@tpp.ie

TIVOLI TRAINING CENTRE

Tivoli TC is a newly rebuilt and redeveloped multi-level and multi-disciplinary training centre providing programmes for adults and young people to address anti-social attitudes and behaviours. Tivoli TC will include FETAC modules, key working, supported progression, outdoor pursuits, groupwork, a broad range of certified educational modules, personal development and will host a range of other services.

24 Tivoli Terrace South, Dun Laoghaire, Co Dublin

Ph: 01 284 1028 Fax: 01 280 2699 Email: mairead@tivolitrainingcentre.ie

TOWER PROGRAMME

Training centre providing programmes to address anti-social attitudes and behaviours, personal development and skills training for young people on probation supervision or at risk of offending in the Clondalkin area.

Cusack House, St Mark's Lane, Neilstown Road, Clondalkin, Dublin 22

Ph: 01 623 6230 Fax: 01 623 6237 Email: mcox@towerprogramme.ie

TRAIL

Accommodation and resettlement services provider for high risk offenders.

TREO

A community based training project working with young adults in the Waterford area. TREO offers educational, social and vocational support to its participants while challenging their offending behaviour.

34 Tycor Business Centre, Tycor, Waterford, Co Waterford

Ph: 051 379 740 Fax: 051 379 740 Email: treoportlairge@eircom.net

www.treoportlairge.ie

TUAM COMMUNITY TRAINING WORKSHOP

A training centre providing programmes to address anti-social attitudes and behaviours as well as training and education for ex-offenders in preparation for employment or further training in the area.

Vicharschoraland, Tuam, Co Galway

Ph: 093 28 115 Fax: 093 25 673 Email: tctc@eircom.net

TUS NUA

Tus Nua, managed by DePaul Ireland, provides residential accommodation, resettlement and support service for female ex-offenders with particular needs leaving custody at the Dochas Centre or on Probation Service supervision.

136 Nth Circular Road, Dublin 7

Ph: 01 453 7111 Fax: 01 453 7551 Email: depaul@depaulireland.org

www.depaulireland.org

WATERFORD AREA PARTNERSHIP

WAP is an inter-agency initiative to support the re-integration of ex-prisoners and ex-offenders back into employment and community life in Waterford.

Westgate Park, Tramore Road, Waterford, Co Waterford

Ph: 051 841 740 Fax: 051 853 153 Email: info@wap.ie

www.wap.ie

WEXFORD CENTRE PROJECT (YPP)

A residential centre in Wexford providing social, recreational, training programmes and facilities for youth from the Dublin North Inner City at risk of further offending.

57 Amiens Street, Dublin 1

Ph: 01 888 1075 Fax: 01 855 7207 Email: wexfordcentre@eircom.net

WHAD (YPP)

WHAD deliver programmes to 14-18 year old males at risk or on probation, focusing on crime and its consequences, and drug misuse. The programme offers social skills training, individual key worker support, and activities (social and outdoor) as alternatives to criminal behaviour.

Orchard Community Centre, Cherry Orchard Grove, Dublin 10

Ph: 01 620 9160 Fax: 01 626 2799 Email: whad@cherryorchard.ie

WRENS (YPP)

WRENS is an innovative community based outreach programme providing a range of support, development and related services for women and families of offenders or with members at risk of offending in the Killinarden area.

Killinarden Enterprise Park, Killinarden, Tallaght, Dublin 24

Ph: 01 466 4275 Fax: 01 466 4291 Email: alice@kdppg.ie

www.kdppg.ie

WYTEC

WYTEC provides education and training programmes for 16-25 year olds from socially disadvantaged backgrounds.

Ballinaneashagh, Cork Road, Waterford, Co Waterford

Ph: 051 873 358 Fax: 051 857 942 Email: wytec@eircom.net

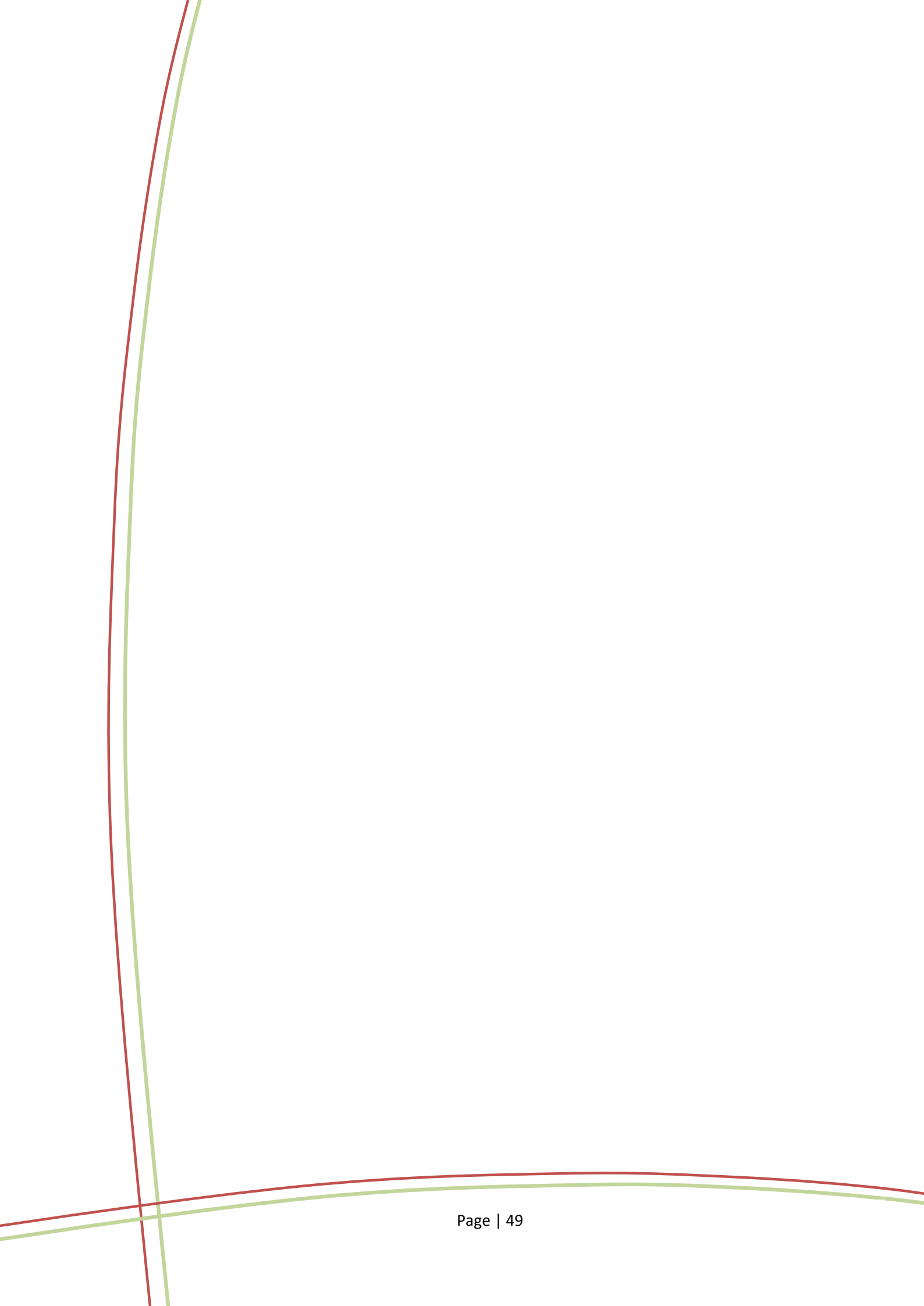
www.wytec.ie


YOUNG PEOPLE AT RISK (YPP)

A multi-agency social, recreational, training intervention initiative for youth from the Dublin North Inner City at risk of offending.

C/o HSE, 44 North Great Georges Street, Dublin 1

Ph: 01 432 1100 Fax: 01 432 1199 Email: margaret.hayes@cdysb.cdvec.ie





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www.probation.ie