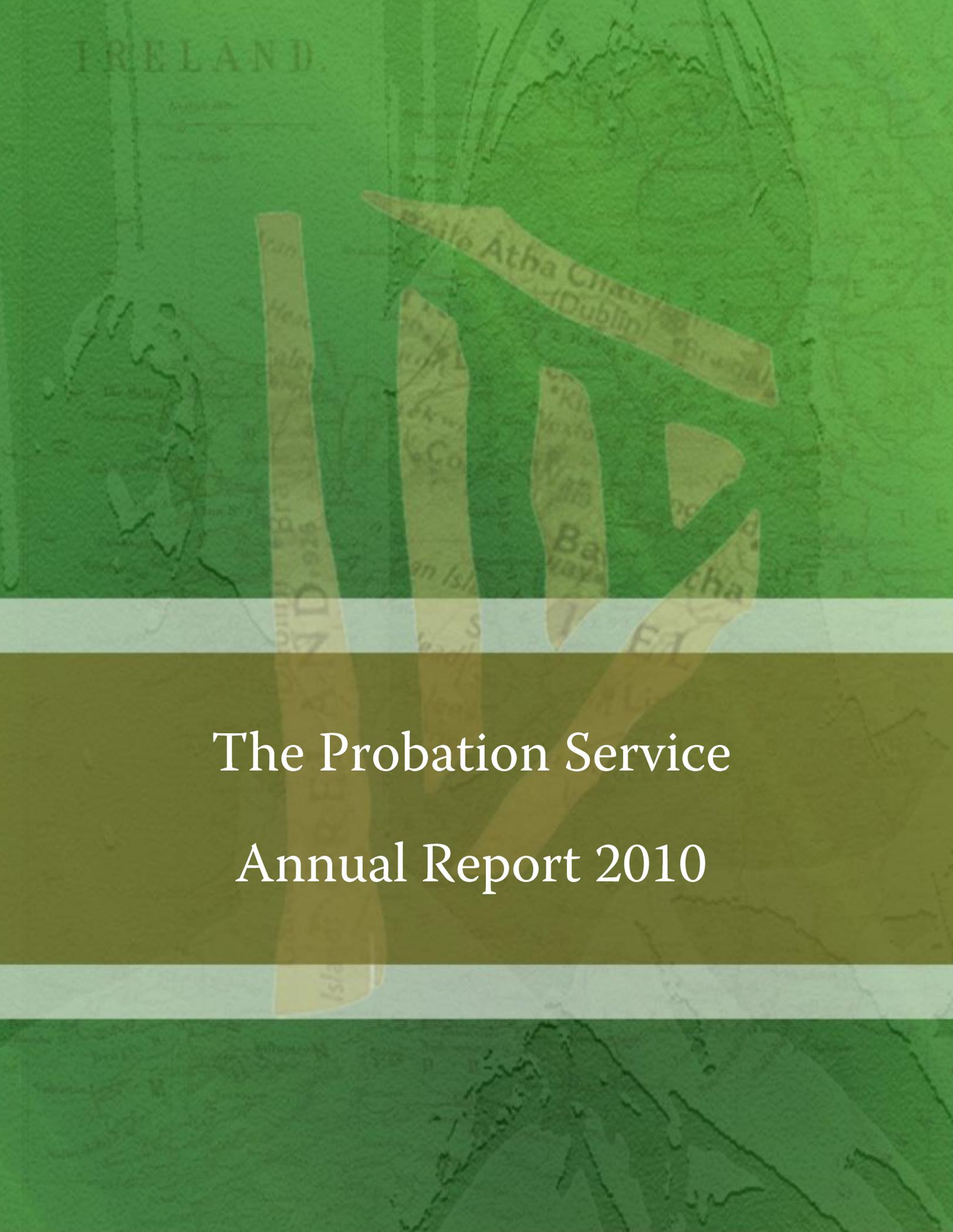


IRELAND.



The Probaton Service
Annual Report 2010

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I am delighted to present the Annual Report of the Probation Service to Alan Shatter, T.D., the Minister for Justice and Equality. This report sets out the work and performance of the Service during 2010 against our key targets, and provides evidence of our contribution to the Department of Justice and Equality’s mission to maintain and enhance community security and promote a fair society.

Crime must be met by an effective sanction and in very many cases this is a community sanction. Initial indications from the White Paper on Crime consultations support the principle of penal moderation, greater use of non-custodial sanctions, early intervention and prevention methods. They considered that rehabilitation should be the main purpose of criminal sanctions. They also supported the greater use of Community Service Orders, orders that should be served in offenders' own communities with resulting benefits made known to the public.

2010 marked the final year of our ambitious three year strategy firmly positioning the Probation Service for the future. Refocusing Community Service was a key objective of our strategy and during the year the Service made significant progress towards achieving this goal with the successful pilot of the new model of service. Community Service delivers significant financial savings. It is a considerably cheaper sanction than imprisonment and communities have found real benefits from the work undertaken.

We recognise the importance of a comprehensive multi agency approach to addressing crime and during the year worked collaboratively with other organisations in the criminal justice system – for example, the Courts Service, Irish Prisons Service, Irish Youth Justice Service and An Garda Síochána.

Our commitment to partnership with other probation organisations, in Europe and on the island of Ireland continued in 2010. Along with other stakeholders we have made significant progress in our work with the Public Protection Advisory Group culminating in a seminar held in our regional headquarters in Dublin. This seminar showcased the wide ranging co-operation happening between the Probation Services North and South.

The Probation Service has been through a major process of change over the three years of this strategy and the contribution of all our staff has been critical to ensuring that we continue to deliver high quality offender assessment and supervision. We recognise that delivery of Justice Services would not be possible without a collaborative approach and the support of the Department of Justice and Equality is essential to the work we undertake.

2011 marks the beginning of a new journey for the Probation Service, one which will see us build on the solid foundations we have established. A journey in which we will showcase our culture of excellence and our commitment to offering first class professional public services. I am confident that the Probation Service will meet the challenges we all face and offer realistic solutions for society and the criminal justice system.



Director, July 2011

INTRODUCTION

THE ROLE OF THE PROBATION SERVICE

The Probation Service is an agency within the Department of Justice and Law Reform. The Service works closely with the Courts Service, the Irish Prison Service, An Garda Síochána, the Irish Youth Justice Service, the Parole Board and many organisations in the community. Our role is to contribute to public safety by:

- The effective assessment and management of offenders
- Challenging offender behaviour
- Facilitating the integration of ex offenders

We are the lead agency in the assessment and management of offenders in our community and we play an important role in helping to reduce the level of crime by working with offenders to change their behaviour and make good the harm done by their offending. Our goal is to provide quality assessment and robust management of offenders using the best evidence based probation practice and meeting the highest standards of efficiency and accountability.

Our Service is guided by the belief that crime must be met by an effective sanction and where community sanctions are appropriate they provide an effective alternative to custody. The Probation Service provides probation supervision, community service, offending behaviour programmes and specialist support services, to both adult and young offenders. We also work in prisons and places of detention to rehabilitate offenders and facilitate re-integration.

STATUTORY FUNCTION

The Probation of Offenders Act (1907) provides for statutory supervision of offenders in the community and is the foundation for probation work in Ireland. We become involved in the criminal justice process between the **trial** and **sanction** phases, often in cases where a court requires a **pre-sanction** assessment to assist in deciding on an appropriate sanction. In some cases, the court may be considering placing an offender on **probation** supervision or **community service**.

Other relevant legislation is listed below:

- Fines Act 2010
- Criminal Justice Act (2006)
- Criminal Justice (Temporary Release of Prisoners) Act, 2003
- Children Act, 2001(as amended)
- Sex Offenders Act, 2001
- Transfer of Persons Act, 1995 & 1997
- Criminal Justice Act, 1993
- Misuse of Drugs Act, 1977 & 1984
- Criminal Justice (Community Service) Act, 1983
- Criminal Justice Act, 1960
- Criminal Justice (Administration) Act, 1914
- Probation of Offenders Act, 1907

In 2010 the Service contributed to the work of the Department of Justice and Law Reform in relation to the drafting of legislation for modern probation work.

In addition to the Constitution and relevant legislation our practice is guided by

- The United Nation Rules on Supervised Community Sanctions
- The Council of Europe European Rules on Community Sanctions and Measures.
- The United Nation Rules on the Supervision of Young Offenders
- The Code of Ethics of the Irish Association of Social Workers and International Federation of Social Workers
- Recommendation CM/Rec (2010) 1 of the Committee of Ministers to member states on the Council of Europe Probation Rules
- Framework Decision 2008/947/JHA on the mutual recognition of probation measures



PERFORMANCE AGAINST 2008-2010 BUSINESS PLAN

STRATEGIC OVERVIEW

In our 2008-2010 strategic business plan, the Probation Service outlined the roadmap to becoming one of the leading probation services in Europe, committed to excellence and the use of best evidence probation practice in delivering our services.

2010 marked the final and in many ways most challenging year of our ambitious 3 year programme, one in which there were significant changes to the operating environment of all public services. In this section of the report we seek to measure our performance over the course of our Business plan and to highlight some key achievements completed in 2010.

1. STRATEGIC GOAL – HIGH STANDARD OF ASSESSMENT AND SUPERVISION OF OFFENDERS

Probation Officers carry out assessments for a range of bodies including the Courts, the Parole Board, the Department of Justice and Law Reform, the Irish Youth Justice Service and the Irish Prison Service. These assessments help in making decisions on sentencing and in offender management. A change in the pattern of referrals from Courts has resulted from reprioritisation of our interventions and consultations with the Judiciary and other stakeholders in 2010.

To ensure probation intervention is both appropriate and directed to where it can be most effective, all work referred to the Service begins with an assessment. The Probation Officer assesses the risk a person poses to society and the factors that need to be addressed to reduce these risks. Probation Officers manage offenders in the community on a range of community sanctions and during 2010 we continued to implement appropriate case management procedures based on the Service prioritisation framework and level of risk of reoffending.

During 2010 significant activity against this Strategic goal included:

- Introduction and analysis of a range of risk assessment instruments, including Level of Service Inventory – Revised (LSI-R), Risk Matrix 2000 as well as risk assessment for perpetrators of domestic violence.
- Engagement with the Courts Service and Judiciary centrally, regionally and locally to maximise service delivery within the context of the Service prioritisation framework and resource constraints.
- The prioritisation of the assessment and through-care management of prisoners, in partnership with the Irish Prison Service, where the Service has a statutory responsibility or identifies as a priority category.
- Pro-active engagement with the Gardaí, the Department of Justice and Law Reform and the Courts Service to improve the efficiency of enforcement procedures.
- Initiating an implementation plan for the management of low risk offenders.

2. STRATEGIC GOAL – COMMUNITY BASED RESPONSES TO MANAGING YOUNG PEOPLE WHO OFFEND

Young Persons' Probation (YPP) is a specialised division of the Probation Service established to work with children and young people aged 12-18 years who come before the Courts or who are in the Children Detention Schools. The Children Act, 2001 makes provision for a range of community sanctions available to the Courts involving YPP.

During 2010 YPP continued to work closely with the Irish Youth Justice Service (IYJS) and the Office of the Minister for Children to deliver on the relevant actions in the IYJS strategy. Through multi-agency working and co-operation with An Garda Síochána, the Health Service Executive and other relevant organisations the Service effectively delivered community based responses for the management of young people who offend.

During 2010 significant activity against this Strategic goal included:

- The establishment of a national working group on restorative justice and a forum for work with young offenders;
- Participation on Children's Services Committees;
- Formalised information exchange with Judiciary three times a year through IYJS;
- Delivery of Strengthening Families Programme;
- Roll out of the DVice programme for young offenders nationally;
- Contribution to Northside Inter-Agency Project (NIAP) and Southside Inter-Agency Treatment Team (SIATT) programmes intervening with young people who sexually offend.

3. STRATEGIC GOAL – REFOCUS AND REBRAND COMMUNITY SERVICE

In lieu of a prison sentence, convicted offenders may, instead, be given the opportunity by the Court to perform unpaid work for the community. The legislation for Community Service Orders allows a Judge to sentence an offender to between 40 and 240 hours work.

The offender must be 16 years or over to be considered and any Order made must be completed within a year. Community Service is a direct alternative to a prison sentence and an Order made will only be made by the Judge where a custodial sentence has first been considered.

The Probation Service used the findings of the 2009 Value for Money (VFM) report on the Community Service scheme to develop an innovative model of Community Service bringing increased efficiencies, practical solutions and new energy to Community Service in the 21st century. The new model of Community Service was piloted in the Dublin area from January 2010 with a view to introducing it nationwide.

The new model incorporates new practices and modes of operation, new management systems and increased focus on overall governance and work place utilisation. An important outcome of this approach is that clarity and transparency in work management has improved. Each participant in the process, including the offender, understands their tasks, responsibilities and accountability.

During 2010 significant activity against this Strategic goal included:

- Establishment of a dedicated community service team in Dublin with enhanced administrative support and new processes
- Consultation with stakeholders on the new model of Community Service
- An increase in the number of referrals for community service orders in the Greater Dublin area
- Extension of the community service graffiti removal project to Dublin City Council area
- Active pursuit of environmental work projects
- Complete evaluation of the new model
- Piloting of same day assessments at the Criminal Courts of Justice, Dublin

4. STRATEGIC GOAL – EFFECTIVE SUPERVISION AND MANAGEMENT THROUGH APPROPRIATE RISK ASSESSMENT OF HIGH RISK OFFENDERS

The Service works with offenders in custody, in collaboration with other services, with the clear purpose of reducing the risk of re-offending by the offender following release. The Service has identified a number of priority groups of offenders with whom to focus its work in custody, with a strong focus on working with high risk offenders. The priority groups identified include those prisoners for whom the Service will have a statutory duty of supervision on release.

Since the enactment of the Sex Offender Act 2001, the Probation Service has taken specific and progressive steps to ensure best practice in its management of sex offenders.

During 2010 significant activity against this Strategic goal included:

- Participation on the Department of Justice and Law Reform’s committee on High Risk Offender Management
- The integration of Risk assessment into work in prisons
- The implementation of case management procedures based on level of risk
- Development of Service guidelines for the management of offenders sentenced under Section 99 (4) of Criminal Justice Act 2006
- Development and implementation of a model of effective through care from custody for high risk offenders as part of Integrated Sentence Management
- Agreed protocols with the Irish Prison Service on the management of life sentence prisoners and sex offenders in custody

5. STRATEGIC GOAL – MAXIMISE THE IMPACT ON PUBLIC SAFETY AND SOCIAL INCLUSION THROUGH PARTNERSHIP WORK WITH STAKEHOLDERS

We work closely with the other agencies of the criminal justice system, to make communities safer. We also co-operate with criminal justice agencies in other jurisdictions, especially in cases where offenders move between countries. During 2010 we continued our involvement with European Probation in CEP, (Conférence Permanente Européenne de la Probation) and developed strong working relationships with Probation organisations internationally which face similar issues to ourselves and where we can derive mutual learning, as well as increasing operational co-operation.

We also work closely with a wide range of other partner departments and agencies, including those in the statutory, voluntary and community sectors, to achieve our mutual goals of building a better and safer society. The Probation Service has a key role to play in co-operation with other agencies in response to domestic violence which must be addressed through a co-ordinated effort. At a strategic level discussions have also been held with Foras Áiseanna Saothair (FÁS) and the Health Service Executive (HSE) to ensure co-ordination and best use of resources. The Service is participating in the HSE shared assessment trial initiatives and co-ordination of funding of community based organisations for addiction treatment.

During 2010 significant activity against this Strategic goal included:

- The hosting of the first Public Protection Advisory Group (joint Probation Service/Probation Board for Northern Ireland) seminar.
- Work undertaken towards the implementation of the Framework Decision 2008/947/JHA (FD) on the mutual recognition of probation measures
 - Presentation at a seminar on practical and legislative implementation of the FD in Belgium (July 2010)
 - The establishment of contacts with Northern Ireland, United Kingdom and Scotland as part of a near neighbours' network.
 - Establishment of a Framework Decision 2008/947/JHA group with Department representatives (policy and legislative)
- Risk Management 2000 training undertaken jointly with An Garda Síochána and the Probation Service

6. STRATEGIC GOAL – MAXIMISE THE ADDED VALUE OF FUNDED PROJECTS TO THE WORK OF THE SERVICE

As part of the Service objective to bring about positive change in the behaviour of offenders the Service has established partnerships with community based projects and initiatives that support and add value to the work of the Service. In 2010 in the region of 31 % of gross expenditure by the Probation Service was used to provide funding to a range of projects.

These community projects around the country work closely with Probation Service staff in the community and in prisons, who refer offenders to them, to enhance their re-integration and resettlement as positive, contributing members of their communities. The key priority in the allocation of Probation Service funding to community based organisations is to support and enhance the objectives and work of the Service.

During 2010 significant activity against this Strategic goal included:

- Expansion of strategic relationships and joint evaluations with partner agencies
- Evaluation and review of selected funded programmes
- Management of the annual business plan process
- Monitoring the implementation of the interventions, outputs and reporting requirements outlined in funding agreements
- Implementation of a system of identifying and addressing risks within funded programmes
- Redevelopment of the Tivoli Training Centre

7. STRATEGIC GOAL – THROUGH RESEARCH, TRAINING AND DEVELOPMENT ENSURE THE SERVICE IS SUPPORTED TO ACHIEVE ITS STRATEGIC GOALS

The activities undertaken during 2010 were planned and delivered to promote a culture of continuous learning and best practice within the Probation Service. A range of opportunities to engage with research projects relevant to effective practice were undertaken and liaison with academic institutions was ongoing throughout the year. The Service was also represented on the Social Work Registration Board.

Tailored training programmes were developed to support the implementation of policies in key areas of Service work including domestic violence, work with substance misusers and management of sex offenders. A number of new initiatives were developed and piloted including e-learning.

During 2010 significant activity against this Strategic goal included:

- The publication of Volume 7 of the Irish Probation Journal which was launched in October 2010
- The commencement of the Lunch time Journal Club for staff with topics including Women Offenders and the work of the Drug Court
- Participation on the Social Work Registration Board
- A framework for the targeted management of high risk offenders which was piloted with staff
- Delivery of Management training
- Liaison with the Commission for the Support of Victims July 2010.

8. STRATEGIC GOAL – EFFICIENT AND EFFECTIVE CORPORATE STRUCTURES

The efficient and effective use of resources and personnel was critical in 2010 as the Probation Service continued to respond proactively to the challenge posed by the moratorium on recruitment to the Public Sector and the reprioritisation policy. As part of our commitment to actively promoting a positive and caring work environment, the Designated Contact Person Scheme (D.C.P.) appointed 9 new contact persons, representative of all grades, and the scheme was re-launched in September 2010.

The importance of accountability through robust systems of financial management and high quality data and management information facilitated the smooth running of the organisation. During 2010 the Service developed a costing model to calculate the Unit Cost of Assessment Reports to Court and Unit Cost of Supervision.

During 2010 significant activity against this Strategic goal included:

- Shared procurement opportunities to reduce cost of goods and services.
- Financial management oversight of Probation Service funded community programmes
- The collation of summary information guides for work with foreign national offenders
- Service participation in the Willing Able Mentoring (WAM) programme; a mentored work experience programme offering graduates with disabilities up to six months work experience.
- Development and roll out of Workload Tracking System (WTS) nationally to enhance management information.
- A Health and Safety Review of working with high risk clients in the Probation Service

DELIVERING SERVICES

The Probation Service provides services to both adult and young offenders, in the community and in custody. In our work with offenders we aim to increase community safety and prevent victimisation by motivating, challenging and supporting offenders in leading a crime free life. Our services are organised nationally and delivered locally with the provision of probation supervision, community service, anti offending behaviour programmes and specialist support services.

There are four principal areas in which we deliver services. They are:

- Adult Offender Supervision & Assessment;
- Young Persons Probation;
- Community Service;
- Community Initiatives (Community Based Organisations in receipt of funding).

1 Adult Offender Assessment, Supervision and Management

During the year the Service dealt with 14,926 offenders in the community. While we continued to respond to requests for our services from the courts and others, an overarching goal during 2010 was to further prioritise the most effective deployment of our resources. The Service consulted with the Judiciary and other stakeholders to ensure that best value was achieved from Service resources in the completion of reports for Courts. Engagement and consultation with the Courts and the Judiciary, as part of the Service prioritisation is reflected in this change. During the year there was a change in the pattern of referrals to the Service from Courts with 8,934 referrals; a reduction of 741 from the previous year.

Assessment is fundamental to the work of the Service and the Service completed a total of 13,107 reports during the year. Management information from the on line risk assessment instrument in relation to offender risk levels was analysed on a team, regional and national basis and work was commenced in 2010 to provide a wider range of supervision programmes for offenders based on their individual risks and needs. This approach utilises Service resources to the optimum, by reducing input to lower risk clients to a sufficient level, while allocating proportionately more resources to assessing, motivating and working with medium to higher risk clients, with whom we are more likely to have the most impact in helping to deter from crime.

Probation Officers in prisons are working primarily with prisoners for whom the Service has a statutory responsibility including those on Part Suspended Sentence Supervision Orders (PSSSO's), Post Release Supervision Orders (PRSO's) Life Sentenced and Parole Board eligible prisoners. The Service continued to work in partnership with the Irish Prison Service to support the implementation and development of the Integrated Sentence Management system.

2 Young Persons Probation

Young Persons Probation (YPP) continues to work within the Children's Courts providing advice, assessments and the supervision of orders to ensure the continued operation of its functions under the Children Act, 2001 (as amended). In this crucial area we have built on our partnerships with our colleagues in the HSE, An Garda Síochána and the Children Detention Schools to ensure the Courts are provided with the best available information to inform their decisions, ensuring detention is used as a last resort. Where detention is deemed necessary we have greatly assisted in the throughcare of the young person, both at the point of entry to detention, during the period in custody and on return to the community.

2010 proved an exciting year as services to young people were enhanced, adding to our dedicated hubs through integration with our Adult services, providing a broader specialised reach nationally. Through partnership with our funded community based organisations and other community initiatives YPP officers are supported in their management of young offenders subject to community sanction orders from the Courts. YPP assists in the management and development of these community resources and ensures value for money for the taxpayer. Services to troubled and troublesome young people and their families include:

- Individual young person supervision and advocacy by YPP Officers
- Parent support by YPP Officers
- Offending behaviour groupwork
- Sex offender treatment groupwork
- Restorative Justice interventions incorporating victims and victim perspectives
- Volunteer Mentoring to develop pro-social thinking and behaviour
- Parent -to-parent mentoring support
- Addiction interventions
- Social and vocational skills development
- Adventure sports and activities
- Counselling
- Outreach streetwork
- Cognitive based offender behaviour programmes (including DVice, an internet based programme)

An interagency approach is a prerequisite in working with young people and their families and YPP has played its part in the development of the Children Services Committees strategy of the Office of the Minister for Children and Youth Affairs. We have played a major role locally at committee level developing real interagency initiatives such as the parent programme 'Strengthening Families', a multi agency facilitated strengths based programme for parents and their children.

ATTENDANCES AT YPP PROJECTS	
Total participants <i>(YPP, JLO, NEWB, HSE, other)</i>	4841
Young Persons Probation referrals	2394
Designated Day Centres	(3)
Average attendance per month	78

3 Community Service

Instead of a prison sentence, convicted offenders over 16 years of age may be given the opportunity by the Court to perform between 40 and 240 hours of unpaid work for the community. Community Service is a direct alternative to a prison sentence and an Order will only be made by the Judge where a custodial sentence has first been considered.

The Probation Service believes that where appropriate, community sanctions are effective and more fitting than custody and in 2010 prioritised the development of a new model of Community Service. Community Service is a cost effective community sanction which adds measurable value to communities and every year thousands of unpaid hours of work are completed benefiting many communities and voluntary groups.

In 2010, following extensive consultation with stakeholders on the new model of Community Service, a dedicated community service team with enhanced administrative support was established in Dublin resulting in the following:

- Increase in the number of referrals for community service orders in the Greater Dublin area
- Extension of the community service graffiti removal project to Dublin City Council area
- Active pursuit of environmental work projects
- Complete evaluation of the new model
- Pilot implementation of same day community service assessment in Criminal Courts of Justice, Dublin

4 Community Initiatives (Community Based Organisations in receipt of Service funding)

The Department of Justice and Law Reform through the Probation Service provides funding for 49 community based organisations (CBOs) to develop and deliver adult services in their communities. A similar arrangement is in place with the Irish Youth Justice Service to provide funding for 15 CBOs for young persons who offend. These initiatives have been developed and supported to meet local needs and enhance the work of the Probation Service in changing offending behaviour.

The network of projects play an important role for the Probation Service, in addition to the work of mainstream services, by adding a further dimension to services and supports the Probation Service can offer offenders and their communities in reducing re offending and increasing public safety.

Many offenders under the supervision of the Probation Service have complex needs such as alcohol or drug problems, literacy skills, and social skills. These offenders require a broad range of support and assistance in the community if they are to make better choices for themselves and their communities. There are also specialised initiatives and support services delivered by community based providers such as restorative justice, mentoring and sex offender programmes.

The Probation Service works in partnership with communities, local services and voluntary organisations to reduce offending and to make communities safer. Indeed a large part of the Probation Service budget is committed to funding Community Based Organisation. This partnership with community based organisations supports the objectives and actions of the Probation Service in engaging with communities, in enhancing public safety, breaking the cycle of crime and victimisation, promoting change in the behaviour of offenders and supporting the positive integration of ex-offenders.

In 2010 the Probation Service provided in excess of €10 million in funding to 49 community based organisations while, the Irish Youth Justice Service provided €5 million to 15 CBOs who support the work of the Young Persons Probation Service.

There were a number of significant milestones for Probation Service funded CBOs in 2010.

Construction of a new building for the Tivoli Training Centre was completed and officially opened on 9th July 2010. The cost of the project, which involved demolishing the existing building in which the centre was based and constructing a new designed-for-purpose facility, was €3.4 million and was funded by the Department of Justice and Law Reform through the Probation Service. Under the diligent management of the Board of Tivoli the construction project was completed in time and on budget.

The new centre caters for both adult probation and Young Persons' Probation referrals. The many programmes and options on offer provide certified accredited training and education to empower young people in finding sustainable employment or access to further education thus reducing the risk of re-offending.

Tivoli Training Centre has taken up the challenge to redevelop and restructure its services to provide training; development and support to assist participants lead more productive lives. The Centre will also be the host and driver in multi-disciplinary, multi-agency and community initiatives working with offenders to reduce re-offending and change lives.



Tivoli Training Centre, Dublin

In addition, the Cornmarket Market Project in Wexford marked its tenth anniversary by holding a conference titled *“Responding to Drugs and Criminality - ten years of the work of the Cornmarket Project”*. This project delivers a range of programmes for offenders referred by the Probation Service.

KEY PROJECTS IN 2010 - COMMUNITY SERVICE



The new model was piloted in the Dublin area from January 2010 as a first step to introducing it nationwide. The Director of Operations presented on the new model of Community Service at the Judicial Studies Institute Conference in November.

As part of the new model the Service piloted the provision of same-day assessment reports of suitability for Community Service in the Dublin Criminal Courts Complex on offenders without significant health or drug/ alcohol problems. During the trial period 270 reports were completed with 194 becoming Community Service Orders on the same day. This represents a 72% conversion rate and a major saving in assessment time and costs for the Probation Service. Savings in Court scheduling and time, legal aid and other costs for the Courts Service and An Garda Síochána were also achieved. The same day Community Service assessment initiative is planned to be extended in 2011 to all Courts nationwide where Probation Officers are in attendance.

Major benefits include more timely and efficient assessments, prompt starting of Court Orders, improved attendance at worksites and an increased number of Orders being made.

- **8 out of 10 Community Service Orders are started within 10 days of induction**
- **7 out of 10 Community Service Orders are completed within 6 months**
- **New Community Service Orders are up by 34% in the pilot area**

Community Service delivers significant financial savings as it is a considerably cheaper sanction than imprisonment. An analysis of the costs involved indicate that the comparative costs of a Community Service Order is unlikely to exceed 34% of the alternative cost of imprisonment and may be estimated to be as low as 11-12%.

Community organisations and beneficiaries have found real benefit and value in the work of Community Service.

“We find the use of Community Service an invaluable resource throughout all our programmes. In the past 9 months we have had Hostels, Schools, Counselling Services and Community Centres redeveloped and decorated by the Community Service teams and it’s been a great partnership in these tough economic times.”

Michael McDonagh, Senior Manager, Crosscare

“We welcome people on Community Service, especially locals, as we believe in the Restorative principle of this work. We ensure that the work we identify is manageable as the clients get a great buzz from seeing the start and end product of their work. We benefit hugely from the process as we get jobs done that otherwise would not”

Manager of the Hostel in Athy

“The Probation Service’s Community Service Programme works in partnership with Carlow Town Council and Residents Associations in maintaining large green areas in estates. The service commenced in 2009 in one of Carlow Town Council’s oldest local authority estates which had a large population of older people and several relatively large green areas. It has been extended to other local authority estates in the RAPID area where resident associations have struggled to maintain large green areas, back alleys, ditches and corners. Once estates and areas have been cleaned up it is easier for resident associations to get the buy in from the community to keep up the work.

Arrangements have been made with local agencies for the Community Services Programme participants to access facilities for tea breaks. This also provides an opportunity for everyone to get to know each other as well as requests to Community Services for help with other projects! A very positive working relationship has developed with all partners, the supervisor’s relationship with the participants, staff in Carlow Town Council, the community and the local agencies is a key component to the success of this project. It is a well managed programme which gives something back to the community, Carlow Town Council are pleased to be involved. “

Carlow Town Council and Residents Associations

It was even better than expected. There was a huge amount of work completed. It was done in a professional manner with good consultation. The workers and the supervisors were always courteous, helpful and hard working and fitted in well with the day to day running of the Centre. We are very appreciated and grateful for what was done for the Centre.

Mary Maguire in Letterkenny Women’s Centre

KEY PROJECTS IN 2010 - COMMUNITY BASED PROGRAMS

The Probation Services engages with a variety of community based projects and programmes. Many of the offenders we work with require a broad range of support and assistance to make better choices and live better lives. The Probation Service works with a network of community based projects and initiatives which support the work of the Probation Officer in the community. These Projects and initiatives deliver a valuable and important range of services including: Mentoring and counselling; restorative justice initiatives; education, training and employment skills development. Some examples of Projects are:

CHURCHFIELD COMMUNITY TRUST GARDEN AND CAFÉ PROJECT

Churchfield Community Trust is a Probation Service funded training centre providing programmes to address anti-social attitudes and behaviours. Participants are referred through the Probation Service and they spend 2 years on our project. Churchfield Community Trust provide Individual programmes tailored to need, ability and capacity and include woodwork, horticulture, painting, computers, cookery, metal work, mechanics, literacy classes, sport and leisure. The Trust has



incorporated horticulture as part of the trainee programme over the last 10 years. In recent times the opportunity to expand and develop horticulture in a very innovative and creative way has been made available through good local networking. Cork Foyer, (formerly the Assumption Convent), through the support of both management committees, made their walled garden available to Churchfield. Cork City Council also provided a Victorian style Glasshouse and space for growing vegetables, fruit trees, herbs and a wide variety of flowers on a seasonal basis. POBAL funding was accessed to purchase a poly-tunnel for propagation which also provides a covered working area. This initiative has increased opportunities for trainees who gain a wide experience of all elements of horticulture.

During 2010 a Garden Café was installed in the glasshouse with the support of the Probation Service and Cork City Council. The café uses fresh produce from the garden and serves other locally produced good quality foods. The café offers work opportunities for 2 trainees on a part time basis from Monday to Friday.

The benefits to the participants have been many and varied since the café opened. Since the beginning of the economic downturn it has proved difficult to find work experience placements and the café is an ideal placement. It offers a real work situation where interpersonal skills, work skills and the capacity for good self-management are all required. Participants and staff work together to manage the demands of a busy lunch hour rush.

The work of Churchfield Community Trust was further enhanced in partnership with the Probation Service through Community Service. Distribution of leaflets advertising the café was arranged through Community Service.

These initiatives provide participants with a wealth of work and life skills experiences which have surpassed all expectations. Despite the many challenges participants have embraced the opportunities wholeheartedly.



FEEDBACK FROM CLIENTS

"I really like working here as it has increased my confidence no end having to talk to people."

"I discovered that I really like being with people all day and chatting with them instead of working on my own."

"I discovered I know much more about food than I thought and that I'm good at this."

"I like the garden and the café and it's a lovely peaceful place to work in."

WORKING IN PARTNERSHIP

KEY PROJECTS IN 2010 – WORKING IN PARTNERSHIP

The Service recognises the importance of ensuring that our work is of the highest professional standards and in line with international best practice. We work with our colleagues in Europe; including other probation organisations, to share knowledge and expertise.

The Public Protection Advisory Group is a sub-group of the Intergovernmental Agreement Working Group and is jointly chaired by the Chief Probation Officer, Northern Ireland and the Director of the Probation Service. The inaugural Public Protection Advisory Group Seminar was hosted at the Probation Service regional headquarters in Haymarket, Dublin on 12th November 2010. The second formal meeting of the cross-border criminal justice ministerial group under the auspices of the Intergovernmental Agreement on Co-operation on Criminal Justice Matters took place on the same day.

The Public Protection Advisory Group Seminar showcased the wide ranging co-operation happening between the Probation Services North and South.

Speaking at the Seminar, Minister for Justice and Law Reform, Mr. Dermot Ahern T.D., said that he welcomed the opportunity to hear about "the excellent work going on between the two Probation Services from those most closely involved. Today's event has again demonstrated the value of bringing together the different parts of the criminal justice systems on our island and the importance of sharing best practice and exchanging information and policy ideas. There is clearly a lot of great co-operation on the ground in the probation area and I am committed to ensuring that this be supported and where possible, enhanced, for the benefit of all the people of Ireland.

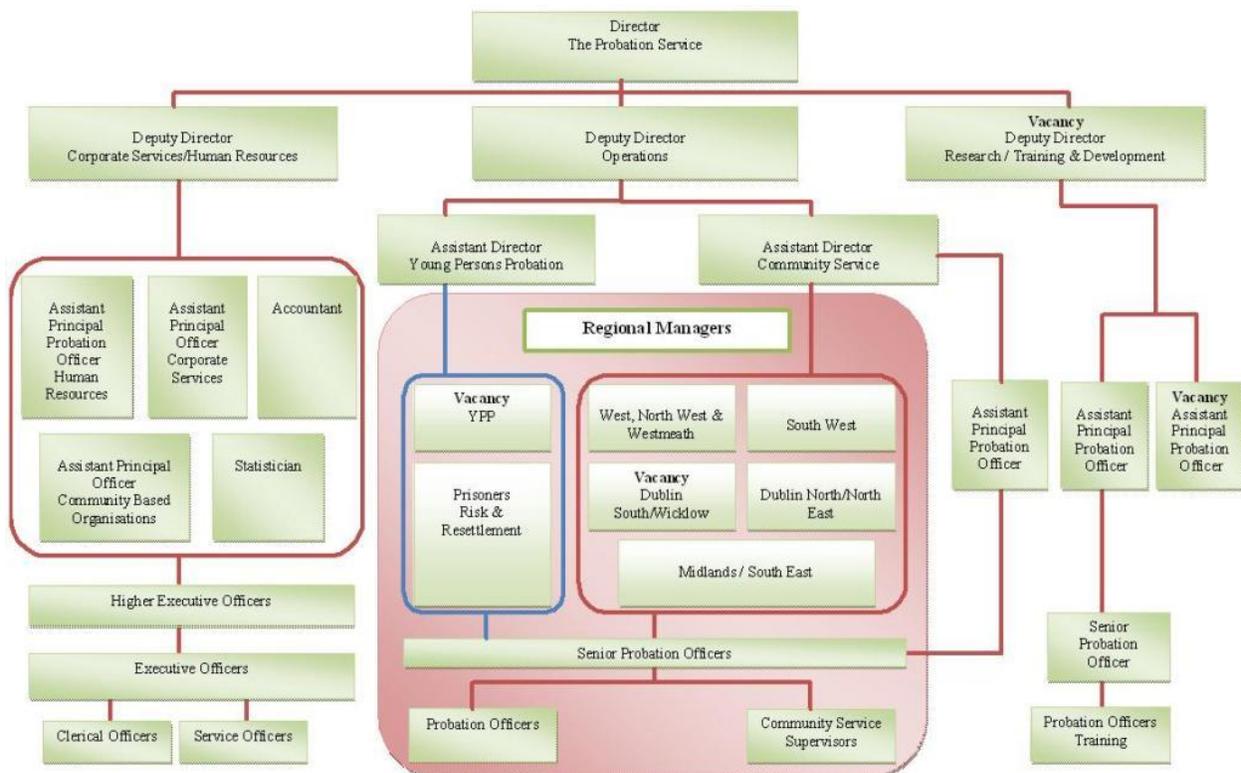
"Northern Ireland Minister for Justice, Mr. David Ford MLA said: "The seminar is an example of the type of co-operation between criminal justice agencies that delivers real benefits to people across the island of Ireland."

The Ministers met to discuss North-South co-operation on a range of criminal justice matters. The Ministers emphasised their commitment to the highest level of cross-border co-operation in the justice area while acknowledging that co-operation between criminal justice organisations on both sides of the border has never been better.

CORPORATE GOVERNANCE AND SUPPORT SERVICES

Good public sector governance relies on keeping pace with best practice and applying it to the public service arena. The Probation Service is committed to best corporate governance principles with well defined and managed practices that takes account of stakeholders and ensures ethical standards are met.

Organisational Structure



Probation Service Organisational Structure, December 2010

Finance

The Probation Service was allocated a budget of €45.593 million for 2010; actual expenditure was €37.974 million delivering savings of €7.619 million in the year. Pay accounted for approximately 56% of the Services budget. The other most significant area of expenditure was Services to Offenders (Current and Capital) which accounted for 31% of the overall budget.

The primary function of the Finance Division of the Probation Service is the financial management of resources available to the Probation Service. The Finance Division has responsibility for the following areas;

- Financial management and planning
- Financial reporting and budgetary control within the Probation Service
- End of Year Reporting to Department of Justice and Law Reform
- Provision and management of financial management systems
- Procurement and Supplier contract management
- Employee allowances and expenses
- Financial Management of Probation Service funded community based organisations

The Probation Service continues to enhance financial reporting and develop systems of financial management to deliver effective monitoring of expenditure and improved financial management and control.

Costings

The Service developed a costing model to calculate the Unit Cost of Assessment Reports to Court and Unit Cost of Supervision.

The overall Unit Cost of Assessment Reports to Court based on 2008 data is summarised in the following table:

	Community Service Report	Pre-Sanction Report District Court	Pre-Sanction Report Circuit Court
Unit Cost per report	€244	€746	€1,056

The overall Unit Cost of Supervision based on 2008 data is summarised in the following table:

	Probation Order	Supervision during deferment of penalty	Community Service Order
Unit Cost per Report	€6,000	€5,100	€2,400

HUMAN RESOURCES

Throughout 2010 the Probation Service continued to respond proactively to the challenge posed by the moratorium on recruitment to the Public Sector. The HR Unit maintained service delivery at the frontline, ensuring a high quality service to all stake holders. This involved the realignment of some teams and deployment of staff in accordance with the Service prioritisation agenda.

The Performance Management and Development System continued to be aligned with other HR Management systems, including increments, training and career development. The Probation Service HR Unit works closely with all Directorates in implementing and managing PMDS across all staff grades.

The Service received sanction for the recruitment of 3 community service supervisors as part of the development of the new model of Community Service. The recruitment process commenced in November, interviews were held in December and a panel was established, with a view to appointments being made in early 2011.

Following on from the survey of foreign national offenders undertaken in May 2009, summary information guides for the top five nationalities represented were designed and made available to all staff in 2010. Guidelines for good practice in working with interpreter services were also drawn up and made available nationally.

CUSTOMER SERVICE

In March 2010, following an extensive survey carried out in late 2009 in the Haymarket office, Dublin and Lower Mallow Street, Limerick office, the Service published a customer satisfaction report. All clients visiting the offices were invited to participate with administrative staff available to assist as necessary.

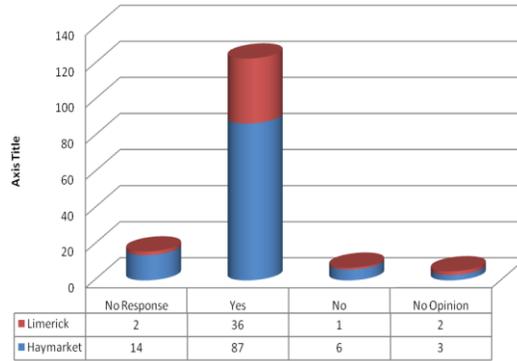
Findings

- The overall level of satisfaction was high which represents a very positive finding for the Probation Service.
- In accordance with the Customer Service Charter, clients are provided with a prompt and timely service. Clients reported that they are being treated with courtesy and in a fair and open manner. Clients also indicated that they are generally satisfied with their experience of the Probation Service.
- The results for some of the key questions are represented in the graphs on the next page.

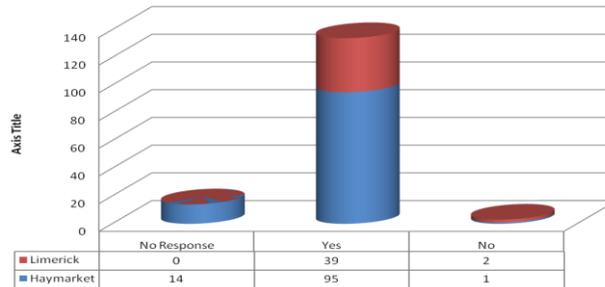
Recommendations arising from the survey

- Use the information gathered to enhance our Customer Service delivery and incorporate new procedures into the Customer Service Action Plan
- Carry out a follow-up survey in several local/rural offices
- Develop future surveys to ascertain increased detail in specific areas

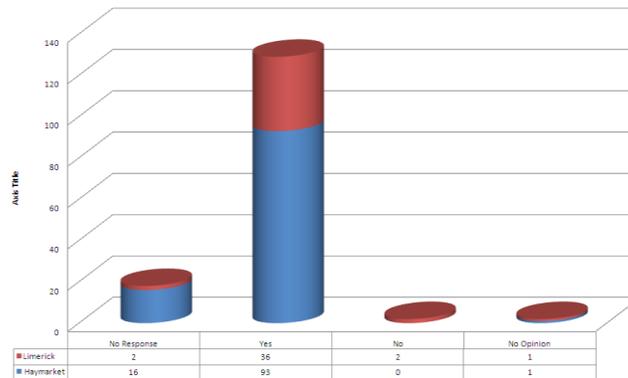
Were you dealt with promptly?



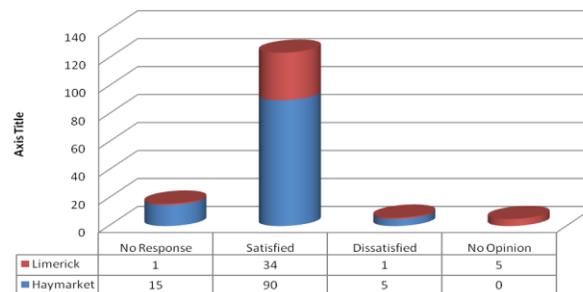
Were you treated with courtesy and respect?



Are you satisfied that you were treated fairly irrespective of your sex / nationality



Were you satisfied with the quality of service you received?



STAFF TRAINING

During 2010 the Training Unit facilitated training courses, seminars and conferences pertinent to the business and operations of the Probation Service, ensuring staff are resourced and competent to meet business goals in a professional and efficient manner. A list of training provided in 2010 is set out in the following table:

TRAINING COURSES PROVIDED IN 2010	
• Pro-social Modelling	• Responding to Trauma
• Thinking Skills	• Parole Board Reports
• Critical Discourses in Probation	• The Management and Supervision of sex offenders
• Loss and Bereavement	• Sex offender fora
• Report writing	• Mental Health/Dual Diagnosis
• Effective interventions with offenders	• Challenging Behaviour
• Occupational training for C.S.	• Domestic Violence
• Principles of Probation Practice in Working with Substance Misusers	• Child Protection Policy
• Management Training	

INFORMATION

Information and communication requests are co-ordinated through Corporate Services. A dedicated FOI and Data Protection unit facilitates prompt and efficient responses to requests for personal information and information about the Service and its work.

INFORMATION REQUESTS 2010

FOI	19
Third Party	6
FOI Appeals	0
Data Protection	11
TOTAL	36

PRESS QUERIES	35
PQS	59
OTHER	125
Total for year	219

INFORMATION COMMUNICATION TECHNOLOGY

The IT unit in the Probation Service provides and maintains a range of IT services which support the Operational and Strategic functions of the Service. 2010 commenced with significant work on the Service's Case Tracking System (CTS) which involved the splitting and archiving of the database resulting in improved data management and accessibility of information.

During the year the CTS was further enhanced to provide a more complete offender tracking system. To assist in the ongoing management of caseloads and in the prioritisation of work and resources the CTS was expanded to show the up to date status of team and regional caseloads. This feature, which was developed in consultation with the Statistician, was piloted in late 2010 with a view to going live in the New Year.

IT and the Community Projects Unit worked closely to identify key requirements for a central database to enable the Community Based Projects to report electronically to the Probation Service in standard format, covering defined Key Performance Indicators' (KPI's) as per the Value For Money Report 2008 and the Service Strategy Statement. This project is part of the Probation Service input to the eGovernment Programme. Approval to commence it was received in October 2010 with work beginning immediately.

MANAGEMENT INFORMATION

The Probation Service recognises the importance of quality data, statistics and analysis to inform and support the implementation of key policies and delivery of quality frontline services. The production of high quality data by the Probation Service will contribute to the overall information obtained by the Justice Sector. In addition this will allow for a more integrated approach to information sharing between partner organisations building on the recommendations contained in the Reilly report; providing a framework for enhanced inter agency collaboration and leading to a more joined up approach to public safety.

During 2010 the Probation Service prioritised the provision of information on service delivery, all island data and cost analysis focusing on value for money. This information is essential to the work of the Service in contributing to public safety and improved customer service.

FUTURE DIRECTIONS

CONTEXT

2011 will see the development of our new strategic plan *“Building Capacity for Change – Integrated Approaches to Reduce Re-offending 2011 - 2013”* framed within the context of economic constraint and the Public Service Agreement 2010-2014 which requires sustainable savings to be generated. The Public Service is also obliged to implement changes that ensure frontline services are both delivered and improved. We will continue to deliver quality public services and play a significant part in making our communities safer.

Our new strategy builds on our achievements to date with a challenging agenda at its core; an agenda that is committed to the further development of a professional service, effective in reducing the risk of re-offending, bench marked against best international probation practice and in which our stakeholders are confident.

Three key areas will be the focus of our work over the next 3 years:

1. Implementation of community sanctions as a fundamental and effective sentencing option
 - Expansion and implementation of the range of structured, evidence based interventions nationwide.
 - Providing credible and cost effective alternatives to custody.
 - Re-integration of prisoners through targeted early interventions and post custody supervision programmes.
2. Increased collaboration and partnership in addressing crime and increasing social inclusion
 - A Criminal Justice wide co-ordinated and integrated system of offender assessment and management.
 - Enhanced strategic alliances with the statutory, voluntary and community sector.
 - Partnership work with Service funded community based organisations
3. Organisational excellence through commitments to service users, staff and stakeholders
 - Further develop Data Management and Information Systems
 - Ensure value for money
 - Delivery of service to the highest standards and levels of professional integrity.

Effecting positive change is at the centre of our work. We know that rehabilitation of offenders yields substantial gains for communities and for society as a whole. We will provide challenging, evidence based interventions that are tailored in line with the individual need and risk factors of offenders, both in the community and in custody. Our goal is to continue to provide and further develop the best offender supervision that we can, based on quality assessment benchmarked against best international practice.

Appendices

GLOSSARY OF TERMS

ASSESSMENT

Probation Officers deliver an offender assessment service to Courts to assist in sentencing decisions, particularly where probation supervision or community service is being considered. There are two main types of offender assessment report:

PRE-SANCTION REPORT (PSR) These are also known as ‘probation reports’, assessing suitability for a community sanction and issues relevant to reducing reoffending. Building on the findings of structured risk assessment, probation reports outline the underlying factors in the offending behaviour, the offender’s attitude to the crime and motivation to change, and action to be taken to help prevent further offending.

COMMUNITY SERVICE REPORT (CSR) These reports assess suitability of an offender to do unpaid work in the community instead of going to prison.

SUPERVISION OF OFFENDERS

PROBATION ORDERS

Probation Orders are one of a range of options open to courts when sentencing individuals found guilty of criminal behaviour. Offenders give an undertaking to the court that they will be of good behaviour; avoid further crime; adhere to the conditions of the order and to follow the directions of a supervising Probation Officer, who will monitor and help them to stay out of further trouble.

COMMUNITY SERVICE ORDERS

Instead of a prison sentence, convicted offenders over 16 years of age may, instead, be given the opportunity by the Court to perform unpaid work for the community. The legislation for Community Service Orders allows a Judge to sentence an offender to between 40 and 240 hours work. Any Order made must be completed within a year. Community Service is a direct alternative to a prison sentence and an Order will only be made by the Judge where a custodial sentence has first been considered.

SUPERVISION DURING DEFERMENT OF PENALTY

Supervision during deferment of penalty is a judicial practice whereby the Court does not proceed to determine the appropriate penalty but instead postpones the decision to a further date, on condition that the offender complies with to the supervision of a Probation Officer and avoids reoffending.

POST RELEASE SUPERVISION

Under the Sex Offenders Act, 2001, Judges can sentence sex offenders to a period of probation supervision following their release from prison. Such offenders are monitored closely. During supervision, the Probation Officer focuses on the offence committed and its implications for public safety, helping the offender to see the past offending behaviour as a problem, identify risk factors and develop strategies and supports to ensure there is no repeat offending.

CONDITIONAL SUSPENDED OR PART-SUSPENDED SENTENCES

Judges can deal with a case by way of a suspended or part-suspended sentence with conditions of probation supervision. This means the Judge may:

- Issue a prison sentence of a number of months or years; and
- Suspend all or part of the sentence for a period of time, conditional on the offender remaining under the supervision of a Probation Officer for the specified time for which the custodial sentence is suspended.

SUPERVISED TEMPORARY RELEASE

The Probation Service supervises some prisoners on temporary release from custody (as provided for in the Criminal Justice Act, 1960 and the Temporary Release Act, 2003) in the community with specific conditions aimed at helping with their reintegration in the community and to avoid further offending. Life sentence prisoners on release in the community are obliged to co-operate and comply with Probation Service supervision as a condition of temporary release. Such prisoners, in the normal course, remain subject to supervision for the remainder of their lives.

YOUNG PERSONS

In addition to the above, there are a variety of disposals managed by the Probation Service specific to young persons who offend, as outlined under the Children Act 2001, as amended. These include family conferencing. A Family Conference is based on principles of restorative justice which, in essence, means healing the harm done to victims, while holding the offender accountable for his or her actions. The aim of the Family Conference is to divert the young person who has accepted responsibility for his/her behaviour from court, conviction and custody, and from committing further offences.

ACTION TAKEN IN CASES OF NON-COMPLIANCE WITH COURT ORDERS

In cases where offenders on supervision fail to comply with the terms of any of the above supervision orders, they are returned to the relevant court to face the consequences. This can include imposition of an alternative penalty, up to and including a custodial sentence.

FINANCIAL

FINANCIAL STATEMENT INCOME & EXPENDITURE 2010

		BUDGET PROVISION	PROVISIONAL OUTTURN	SAVINGS	EXCESS
		€000	€000	€000	€000
VOTE 19	JANUARY- DECEMBER 2010				
H1	Salaries, Wages and Allowances	23,394	21,826	1,568	
H2	Operational (Travel, Postal & Telecom, Office Premises, Office Machinery)	5,814	4,547	1,267	
H3	Services to Offenders				
	Assistance to Voluntary Bodies (Current)	12,801	8,478	4,323	
	Probation Centres (Capital)	1,300	1,042	258	
H4	Community Service Order Scheme	2,284	2,081	203	
	TOTALS	45,593	37,974	7,619	0

FINANCIAL STATEMENT INCOME & EXPENDITURE 2009

		BUDGET PROVISION	PROVISIONAL OUTTURN	SAVINGS	EXCESS
		€000	€000	€000	€000
VOTE 19	JANUARY- DECEMBER 2009				
H1	Salaries, Wages and Allowances	25,437	24,723	714	
H2	Operational (Travel, Postal & Telecom, Office Premises, Office Machinery)	5,914	5,302	612	
H3	Services to Offenders				
	Assistance to Voluntary Bodies (Current)	13,501	13,579		78
	Probation Centres (Capital)	4,500	2,892	1,608	
H4	Community Service Order Scheme	2,444	2,590		146
	TOTALS	51,796	49,086	2,934	224

Prompt Payment of Accounts Act 1997

The following information is provided in accordance with the Act within the guidelines issued by the Department of Enterprise, Trade and Employment. The Probation Service has procedures in place to ensure that all invoices are paid within the statutory time limit. While the procedures have been designed to ensure compliance with the Act, they only provide reasonable and not absolute assurance against material non compliance with the Act.

These procedures operate in the financial period under review and, in the case of late payments, the relevant suppliers were notified and the interest due was paid to them.

In accordance with the Prompt Payment of Account Act, 1997, the following information is provided in respect of the financial period ending December 31st 2010:

(a) Payment Practices

The Probation Service makes payment to suppliers in accordance with the terms specified in the respective invoices or conditions specified in individual contracts, if appropriate. Since 2002 the standard terms are 30 days.

(b) Late Payments

Late Payments		
Invoice Amount	No. of Invoices	Amount of Interest Paid
Under €317	Nil	Nil
Over €317	3	30.08
Total	3	30.08

(c) Overall percentage of late payments to total payments and total interest paid. The overall percentage of late payments to total payments was 0.19%.

The total amount of interest paid with respect to late payments was €30.08

STATISTICS 2010

Note: - The word “Referrals” relates to court decision whereby a person found guilty of an offence is referred to the Probation Service. This referral may be to assess a person’s suitability to complete a community sanction or to place a person directly under the supervision of the Probation Service for a period defined by the court. As some individuals may offend more frequently they may have more than one referral to the Probation Service.

The following four tables use a colour coding to link the table results from tables 2, 3 and 4 back to the overall summary in table 1.

Table 1 - Overall Summary Per Year	2008	2009	2010
Total court referrals to the Service over year	9,999	9,675	8,934
Total number of offenders referred from courts to the Service	7,977	8,273	7,800
Total number of offenders dealt with in Community over year ¹			14,926
Total number of reports completed over year			13,107
Total Supervision Orders made			6,670

¹ This includes offenders on assessment or supervision at the beginning of the year in addition to new referrals made during the year.

Table 2 - New Referrals From Court During Year	2008	2009	2010
Referral for Probation (Pre-Sanction) Reports ²	7,034	6,280	5,470
Referral for Community Service Reports ²	1,419	1,712	1,960
Pre-Sanction Reports to consider Community Service	525	524	377
Orders without prior report	986	1,127	1,099
Family Conference	35	32	28

² Discussion of trends in referrals is included in main body of report.

Statistics – Assessment Reports

Table 3 - Reports Completed During Year	2008	2009	2010
Probation (Pre-Sanction) Reports ³			10,501
Community Service Reports ³			2,474
Parole Board - Assessment and Home Circumstances Reports	83	100	74
Repatriation Reports provided to the Department (DJLR)	22	12	18
Victim Impact Reports - Total number of reports Completed	71	93	40

³ Please note that this includes all progress reports requested from court in addition to initial assessment reports. A progress report is a report prepared by a Probation Officer for the court to update the court on the progress of an offender on their community based sanction.

Statistics – Supervision

Table 4 - Supervision Orders Made During Year	2008	2009	2010
Orders for Supervision made during year	2,676	2865	2,733
Orders for Supervision During Deferment of Penalty made	2,045	2,021	1,965
Community Service Orders made	1,413	1,667	1,972

Note - Discussion of trends in supervision orders is included in main body of report.

Statistics – Community Service

Table 5 - Community Service	2008	2009	2010
Referral for Community Service Reports	1,419	1,712	1,960
Pre-Sanction Reports to consider Community Service	525	524	377
Total Reports considering Community Service	1,944	2,236	2,337
Community Service Orders made	1,413	1,667	1,972
Total number of Community Service Hours ordered in lieu of custodial sentence	210,326	252,399	303,210
Total alternative sentence in years that would otherwise have been served	637	645	882

Statistics – Prisons / High Risk

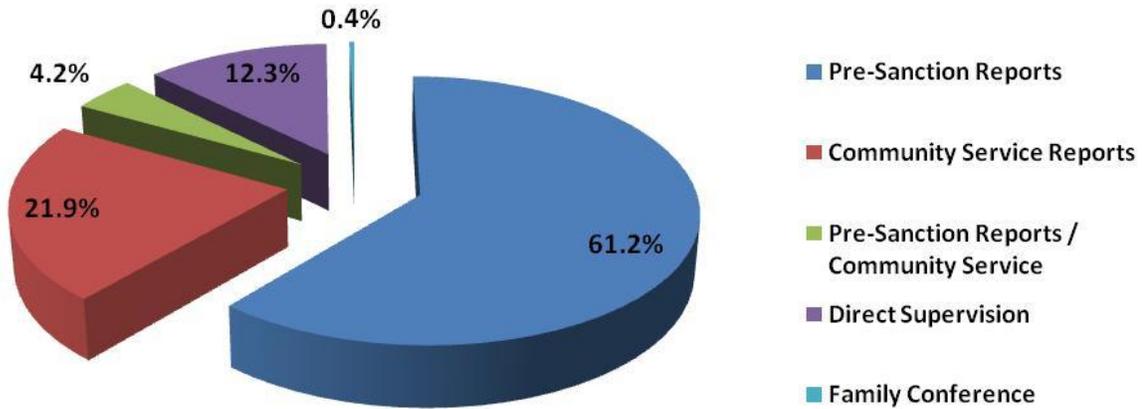
Table 6 - Prisons Overview	2010
Number of prisoners on PSSO's in prison on December 31 st 2010	699
Number of new prisoners in contact with Probation Service during 2010.	579
Part Suspended Sentence Supervision Orders made	590
Post Release Supervision Orders made	33
Number of life sentence prisoners supervised in the community	65
Number of sex offenders supervised in the community	158

Statistics – Young Persons

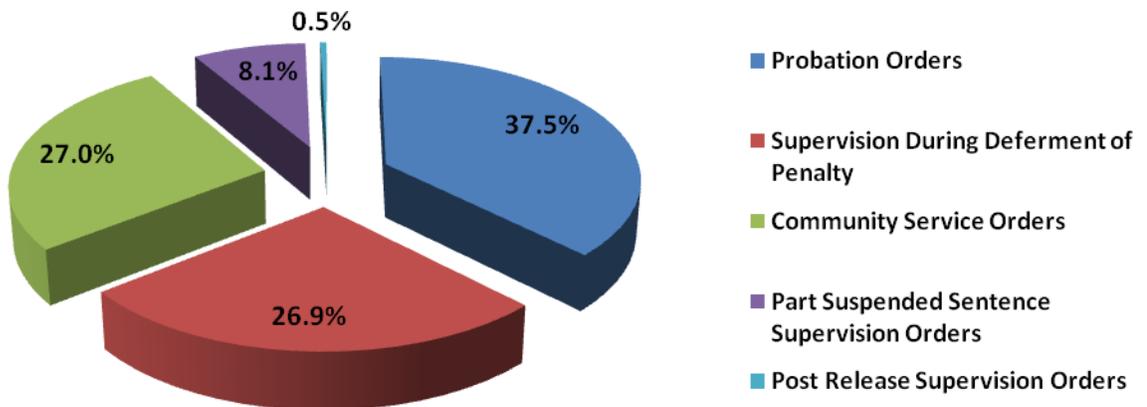
Table 7 - New Referrals From Court – Young Persons	2008	2009	2010
Referral for Probation (Pre-Sanction) Reports	912	1,038	979
Referral for Community Service Reports	36	42	36
Pre-Sanction Reports to consider Community Service	10	18	30
Orders without prior report			41
Family Conference	35	32	28

Table 8 – Supervision – Young Persons	2008	2009	2010
Probation Orders	380	383	491
Orders for Supervision During Deferment of Penalty	304	418	361
Community Service Orders	41	43	30
Part Suspended Sentence Supervision Orders Made			44

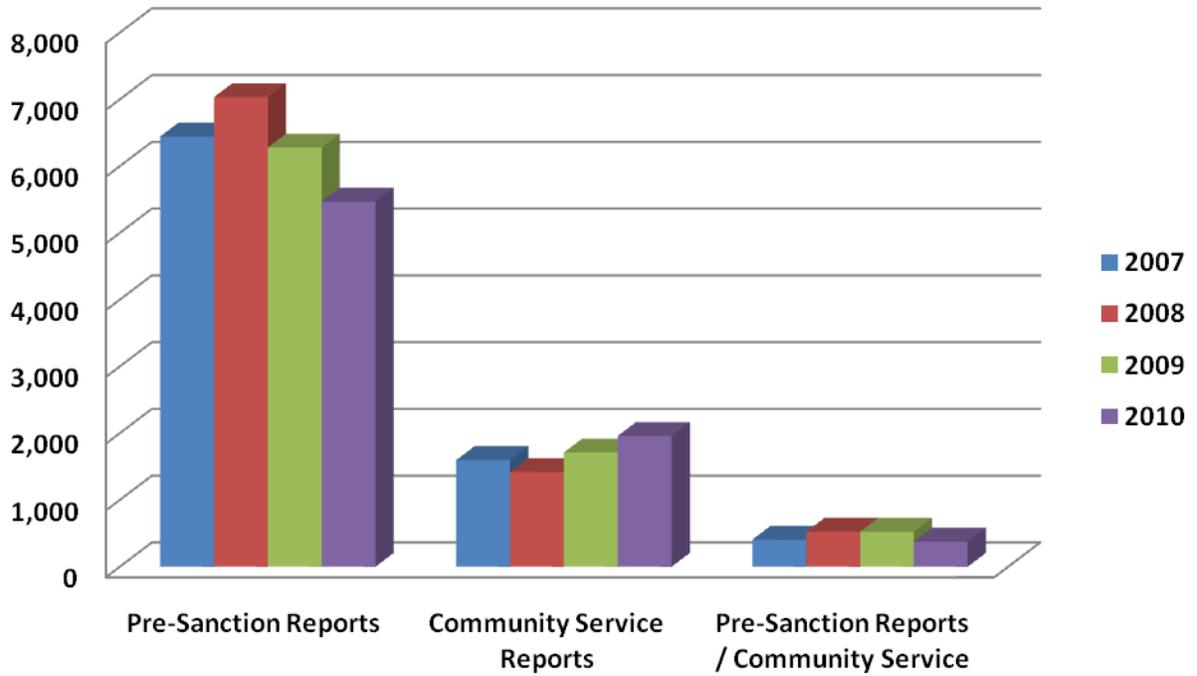
Breakdown of New Referrals 2010



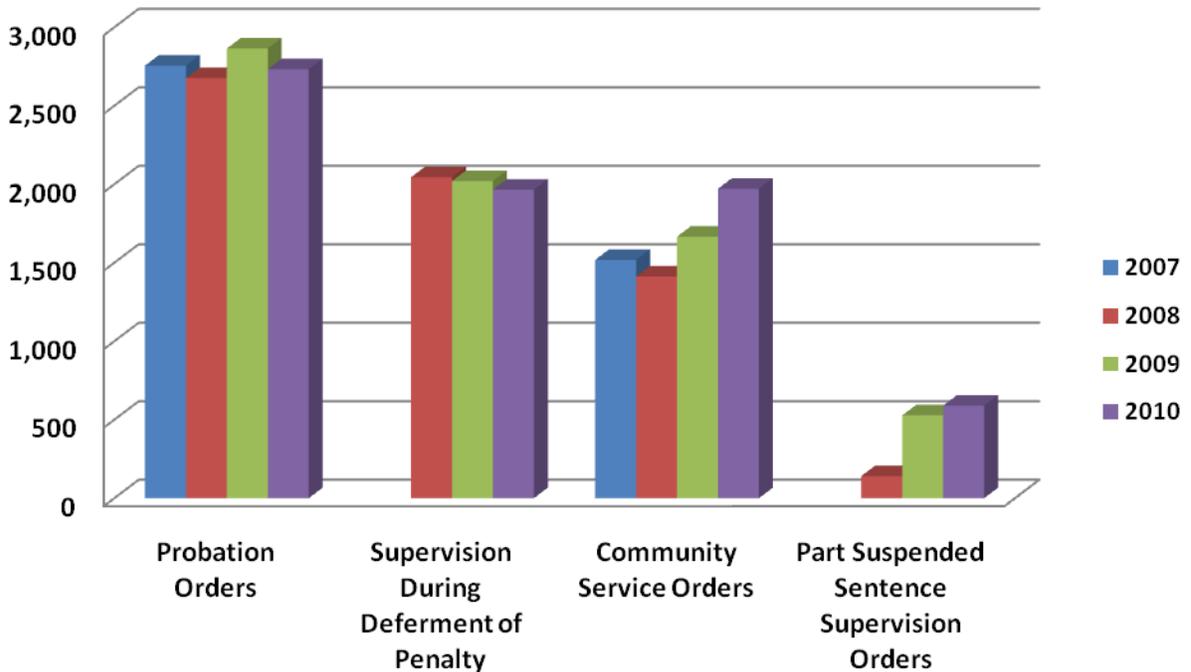
Breakdown of Court Orders 2010



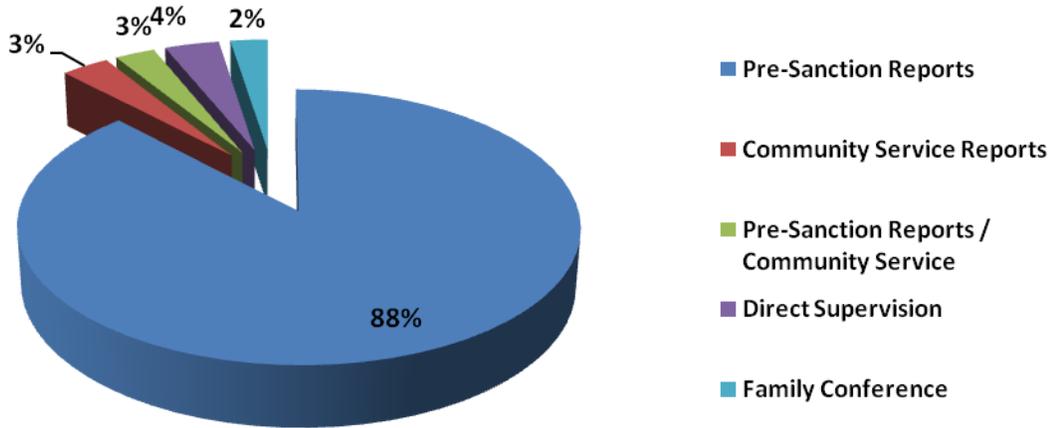
Trend of Offender Assessment Reports Requested



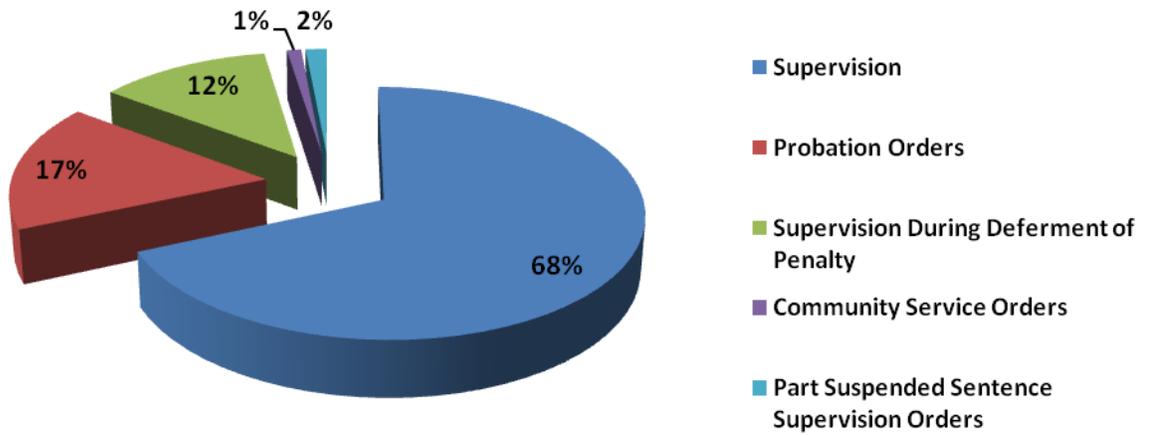
Trend of Orders Made by Year



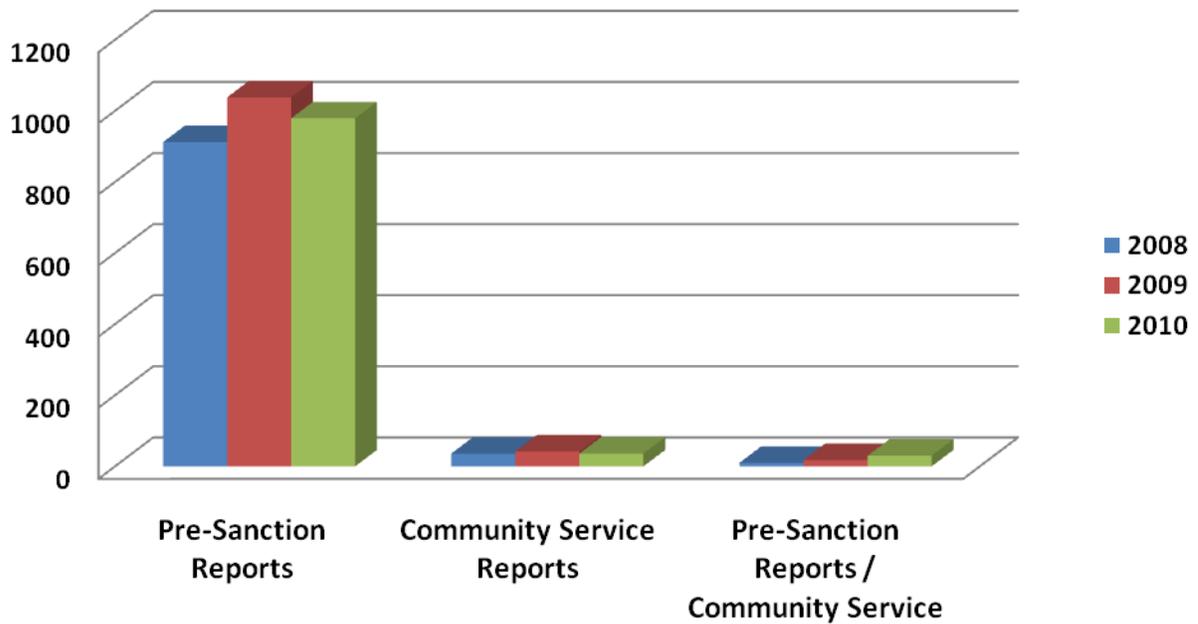
Breakdown of New Referrals Young Persons - 2010



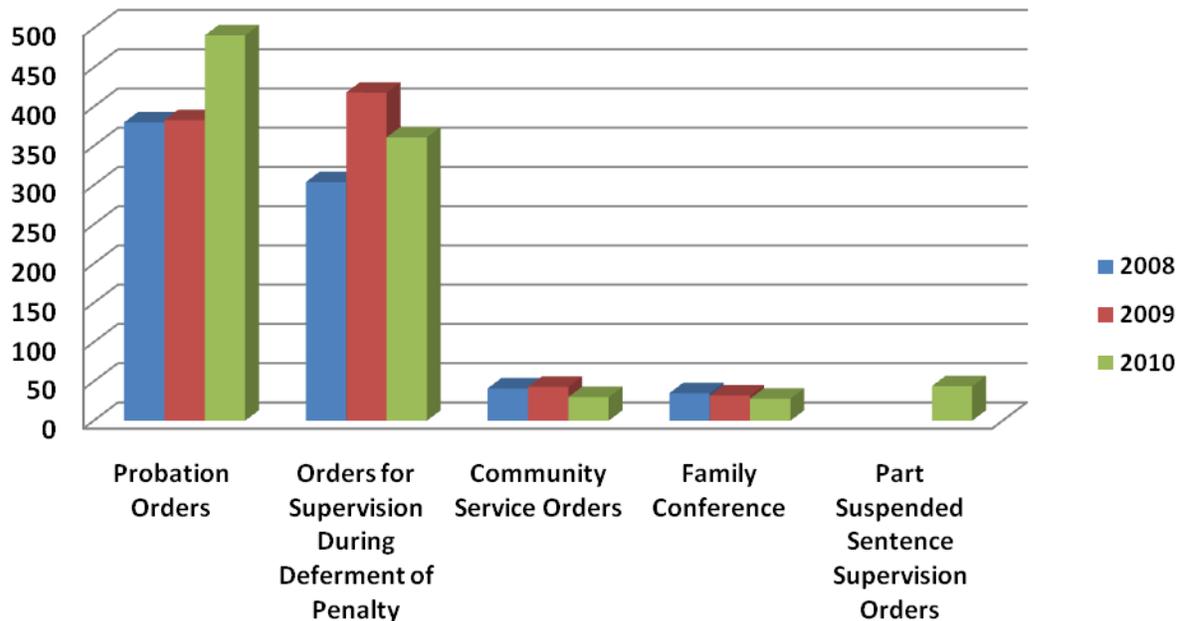
Breakdown of Court Orders Young Persons - 2010



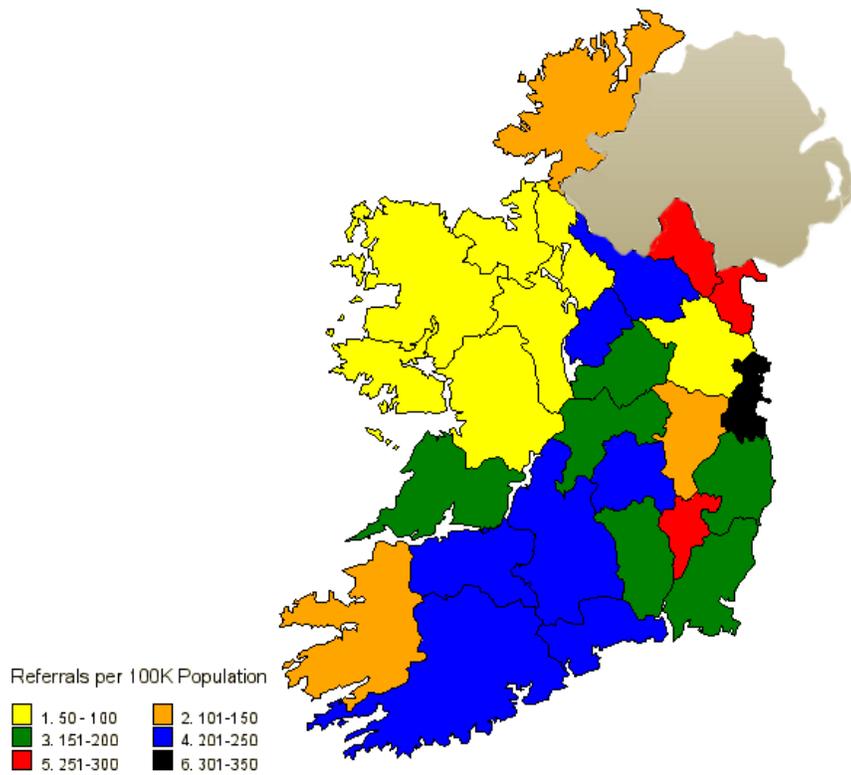
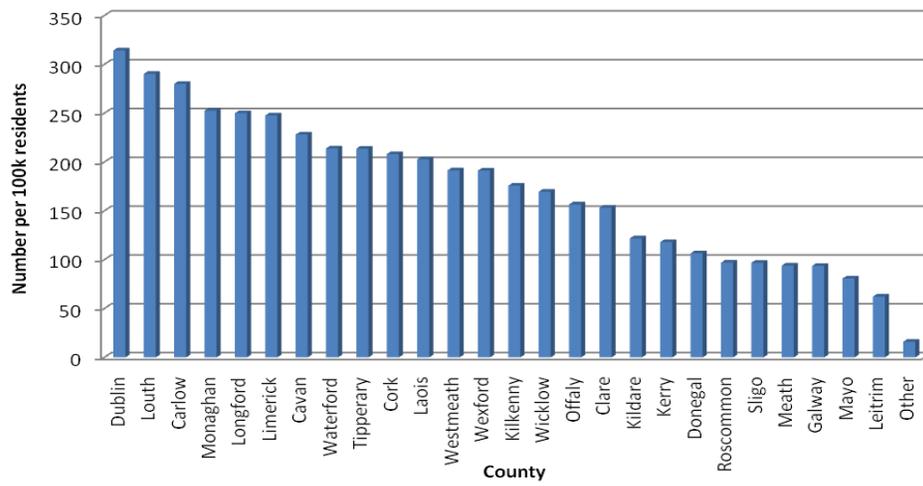
Trend of Offender Assessment Reports Requested Young Persons



Trend of Orders Made by Year Young Persons



Number of New Referrals in 2010 per 100,000 residents



Community Based Organisations in receipt of funding support through the Probation Service

(1). Adventure Sports Project (YPP)

The Adventure Sports Project provides an adventure sports and youth work programme for young people.

School on Stilts, Rutland Street, Dublin 1

Ph: 01 836 33965

Fax: 01 855 0065

Email: aspyouthproject@gmail.com

(2). Aftercare Recovery Group

An abstinence day programme for those in recovery from drug addiction.

48 Seville Place, Dublin 1

Ph: 01 855 7611

Fax: 01 855 7611

Email: tkacrg@gmail.com

Website: www.acrg.ie

(3). Aiseiri Cahir

Aiséirí provides a residential treatment programme for drug, alcohol and other addictions.

Townspark, Cahir, Co Tipperary

Ph: 052 741 166 Fax: 052 744 2250

Email: infocahir@aiseiri.ie

Website: www.aiseiri.ie

(4). Aiseiri Wexford

Aiséirí provides a residential treatment programme for drug, alcohol and other addictions.

Roxborough, Wexford, Co. Wexford

Ph: 053 914 1818 Fax: 053 914 6004

Email: wexford@aiseiri.ie

Website: www.aiseiri.ie

(5). Aislinn (YPP)

Aislinn provides a 12 step abstinence based residential programme for adolescents and young people for the treatment of alcohol, drug and or gambling problems.

Ballyragget, Co Kilkenny

Ph: 056 883 3777 Fax: 056 883 3780

Email: breda@aislinncentre.com

Website: www.aislinn.ie

(6). Ana Liffey Project

Provides counselling, support and other services, based on a harm reduction approach, for drug users in the community and in prison, and for their families

48 Middle Abbey Street, Dublin 1

Ph: 01 878 6899 Fax: 01 878 6828

Email: marcuskeane@aldp.ie

Website: www.aldp.ie

(7). Athy Alternative Project

Training centre providing programmes to address anti-social attitudes and behaviours. The programme offers groupwork, anger management, carpentry, literacy, computers, soccer training, etc.

Community Service Centre, Nelson Street, Athy, Co Kildare

Ph: 059 863 2354 Fax: 059 8632067

Email: billyaap@eircom.net

(8). Ballinasloe Training Workshop

Multi-disciplinary training centre providing programmes to address anti-social attitudes and behaviours and working to re-integrate ex-offenders as full participants in the life and work of the local community

Canal House, Harbour Road, Ballinasloe, Co Galway

Ph: 090 964 3231 Fax: 090 964 4273

Email: canalhouse@eircom.net

(9). Ballymun Youth Action Project

A community based addiction recovery support service providing therapeutic advice and services for young people and community education on drug abuse.

Horizons Centre, Balcurris Road, Ballymun, Dublin 11

Ph: 01 842 8071 Fax: 01 846 7901

Email: info@byap.ie

(10). Bridge Project

The Bridge Project Ltd is an interagency initiative developed to deliver programmes and interventions to address offending behaviour, reduce re-offending and support the settlement and re-integration of ex-offenders in the community.

125 Parnell Street, Dublin 1

Ph: 01 878 0901 Fax: 01 878 0896

Email: director@bridge.ie

(11). Bushypark (Clarecare)

Residential Treatment centre offering treatment for addictions including alcohol and drugs.

Bushypark House, Bushypark, Ennis, Co Clare

Ph: 056 684 0944 Fax: 065 684 0450

Email bushyparkhouse@clarecare.ie

Website: www.bushypark.ie

(12). Candle Community Trust (YPP)

Training centre providing programmes to address anti-social attitudes and behaviours. Services include; a training workshop, a drop in day centre (12-15 and 15-21 age group), educational and personal development programmes and one to one counselling

PO Box 1145, Lynch's Lane, Ballyfermot, Dublin 10

Ph: 01 626 9111/2 Fax: 01 626 9379

Email: cashe@candletrust.ie

Website: www.candletrust.ie

(13). Ceim ar Cheim (YPP)

Training centre providing programmes for young people from 15-25 yrs who may be clients of the Probation Service or at risk of offending to address anti-social attitudes and behaviours.

Unit 5 Shannon Development Units, Knockalisheen Road, Moyross, Co Limerick

Ph: 061 322 122 Fax: 061 322 203

Email: slatteryelaine@gmail.com

Website: www.ceimarcheim.org

(14). Ceim Eile (Aiseiri)

Aiséirí provides residential treatment for drug, alcohol and other addictions. Ceim Eile provides a progression route.

1 Glencarra, Ballybeg, Waterford, Co Waterford

Ph : 051 370 007

Email: gwhelan@aiseiri.ie

Website: www.aiseiri.ie

(15). Churchfield Community Trust

Training centre providing programmes to address anti-social attitudes and behaviours. Individual programmes are tailored to need, ability and capacity and include woodwork, horticulture, painting, computers, cookery, metal work, mechanics, literacy, sport and leisure

107-109 Knockfree Avenue, Churchfield, Cork City, Co Cork

Ph: 021 421 0348 Fax: 021 421 0034

Email cctrust@eircom.net

Website: www.cctrust.ie

(16). Clonmel Youth Training Ltd.

A community training workshop for young people (16-25 years) with additional provision for Probation Service referrals who need help to change anti-social behaviour as well as achieve access to employment and further education.

Sli Nua, The Wilderness, Fethard Road, Clonmel, Co Tipperary

Ph: 052 612 4011 Fax: 052 612 9107

Email: clonmelyouthtraining@eircom.net

Website: www.clonmelyouthtraining.com

(17). Coolmine Therapeutic Community

Long established provider in Greater Dublin area of residential and non-residential drug rehabilitation programmes for males and females. Coolmine TC also provides family support service and day induction centre, educational outreach service, prison in reach, assessment, and counselling and aftercare services.

Ashleigh House, The Stables, Damastown, Dublin 15

Ph: 01 640 4087 Fax: 01 640 4085

Email: paulc@coolminetc.ie

Website: www.coolminetc.ie

(18). Cork Alliance Centre

Provides individual and group counselling, resettlement and referral support to offenders and families of ex-offenders.

Robert Scott House, 6 Patrick's Quay, Cork City, Co Cork

Ph: 021 455 7878 Fax: 021 455 7880

Email: corkalliancecentre@eircom.net

(19). Cornmarket Project – Wexford Local Development

A multi-disciplinary centre providing programmes to address anti-social attitudes and behaviours including intervention and support programmes, one to one counselling, group work and a structured day programme.

9 Mallin Street, Cornmarket, Wexford, Co Wexford

Ph: 053 915 5800 Fax: 053 912 1024

Email: pdelaney@wld.ie

Website: www.wexfordpartnership.ie

(20). Cox's Demesne (YPP)

A multi-disciplinary centre providing programmes including intervention and support to address behavioural, anti-social attitudes and education problems among young people at risk and/or out of school.

The House, 15-16 Oakland Park, Dundalk, Co Louth

Ph: 042 933 0432 Fax: 042 933 1599

Email: coxscycp@iol.ie

(21). Crinan

A community based drug treatment facility and multi-disciplinary support service providing multi-disciplinary treatment and rehabilitation for under 21 year olds.

72 Sean McDermott Street, Dublin 1

Ph: 01 855 8792 Fax: 01 855 2320

Email: info@crinanyp.org

Website: www.crinanyp.org

(22). Cuan Mhuire Athy

Cuan Mhuire provides a residential treatment programme for drugs, alcohol and other addictions.

Cuan Mhuire Athy, Milltown, Athy, Co. Kildare

Ph: 059 863 1493 Fax: 059 863 8765

Email: athy@cuanmhuire.ie

Website: www.cuanmhuire.ie

(23). Cuan Mhuire Bruree

Cuan Mhuire provides a residential treatment programme for drugs, alcohol and other addictions.

Bruree, Co Limerick

Ph: 063 90555 Fax: 063 90955

Email: bruree@cuanmhuire.ie

Website: www.cuanmhuire.ie

(24). Cuan Mhuire Coolarne

Cuan Mhuire provides a residential treatment programme for drugs, alcohol and other addictions.

Coolarne, Turloughmore, Co Galway

Ph: 091 79 7102 Fax: 091 78 7458

Email: coolarne@cuanmhuire.ie

Website: www.cuanmhuire.ie

(25). Cuan Mhuire Farnanes

Cuan Mhuire provides a residential treatment programme for drugs, alcohol and other addictions.

Farnanes, Co Cork

Ph: 021 733 5994 Fax: 021 733 6377

Email: farnanes@cuanmhuire.ie

Website: www.cuanmhuire.ie

(26). Daughters of Charity Community Services (YPP)

A multi-disciplinary centre providing a wide range of children and young persons' programmes and services including a pre-school nursery for young children, a school for older children at risk, a community training workshop for early school leavers and an adult and community education project for adults seeking to return to learning.

8/9 Henrietta Street, Dublin 1

Ph: 01 887 4100 Fax: 01 872 3486

Email: educationaltrust1@gmail.com

Website: www.doccs.ie

(27). Dochas don Oige (YPP)

A community based training project working with young adults in the Galway city. The training centre providing programmes to address anti-social attitudes and behaviours catering primarily for the needs of young people at risk and offenders in west side of Galway city

Liosban Industrial Estate, Tuam Road, Galway, Co Galway

Ph: 091 77 0887 Fax: 091 77 0899

Email: dochasgalway@eircom.net

(28). Educational Trust

The Educational Trust is a cross border initiative providing educational advice and guidance for ex-prisoners.

C/o PACE, 7 Upper Leeson Street, Dublin 2

Ph: 01 660 2870 Fax: 01 660 2864

Email: headoffice@paceorganisation.ie Website: www.paceorganisation.ie or www.niacro.co.uk

(29). Fellowship House

A support service for addicts in early recovery.

Fellowship House, Spur Hill, Doughcloyne, Togher, Cork City, Co Cork

Ph: 021 454 5894 Fax: 021 434 4471

Email: fellowship@eircom.net

(30). Fusion CPL

Prison Links project working with offenders with addictions in custody and in the community.

Cherry Orchard Health Centre, Cherry Orchard Grove, Dublin 10

Ph: 01 623 1499 Fax: 01 623 1518

Email: info@fusioncpl.ie

Website: www.fusioncpl.ie

(31). GROW

A community based mental health self-help, support and care organisation providing in-reach services in prisons.

National Support Office, 6 Forrest Mews, Forrest Road, Swords, Co Dublin

Ph: 01 840 8236 Fax: 01 840 8244

Email: info@grow.ie

Website: www.grow.ie

(32). Grattan House Project

A multi-disciplinary initiative developed to deliver programmes and interventions to address serious offending behaviour by higher risk offenders under Probation Service supervision in the Cork area. Grattan House Project has a skills training centre and provides addiction counseling, assessment and referral service for Probation Service clients.

St Nicholas Church, Cove Street, Cork City, Co Cork

Ph: 021 483 6700 Fax: 021 484 5146

Email: liz.grattanproject@gmail.com

(33). Guild of St Philip Neri

The Guild of St. Philip Neri is a conference of the Society of St. Vincent de Paul dedicated to befriending and providing personal support for prisoners and ex-prisoners in the Dublin area.

St Vincent De Paul, 91-92 Sean McDermott Street, Dublin 1

Ph: 01 855 0022 Fax: 01 855 9168

Email: info@svpdublin.ie

Website: www.svp.ie

(34). Job Sampling Initiative

Provides education and training, mentoring, work preparation and personal development to males and females aged 18 to 23 years on Probation Service supervision or at offending risk.

St Brigid's Family and Community Centre, 37 Lower Yellow Road, Waterford, Co Waterford

Ph: 051 371 830

Email: lobrien@wap.ie

Website: www.wap.ie/job-sampling-initiative.aspx

(35). Kerry Adolescent Counselling (YPP)

A counselling and support service for adolescents at risk and their parents.

Balloonagh, Tralee, Co Kerry

Ph: 066 718 1333 Fax: 066 718 1353

Email: kfrcs@eircom.net

(36). Kilkenny Employment for Youth

A community training workshop for young people (16-25 years) with additional provision for Probation Service referrals who need help to change anti-social behaviour as well as achieve access to employment and further education.

Garden Row, Off High Street, Kilkenny, Co Kilkenny

Ph: 056 776 2774 Fax: 056 775 1144

Email: key1@eircom.net

(37). Le Cheile (YPP)

Le Chéile is a nationwide project working in partnership with the Young Persons' Probation division of the Probation Service providing mentoring for young people in trouble with the law. Le Chéile recruits, trains and supports volunteers from the community to act as mentors to young people who are under the supervision of the Probation Service.

24 Tivoli Terrace South, Dun Laoghaire, Co. Dublin

Ph: 01 214 4350 Fax:

E mail: info@lecheile.ie

Website: www.lecheile.ie

(38). Lighthouse Programme

A partnership between the Probation Service and the Granada Institute, the Lighthouse Programme delivers community based treatment programmes for sex offenders in Dublin and Cork to reduce risk and re-offending.

Crinken House, Crinken Lane, Shankill, Co Dublin

Ph: 01 272 1030 Fax: 01 272 0129

Email: lighthouse@sjog.ie

Website: www.grnadainstitute.ie

(39). Linkage Programme

The Linkage Programme is a nationwide joint initiative between Business in the Community Ireland and the Probation Service delivering job placement, work experience, employability and on the job training, education and apprenticeship placement services for ex-offenders and persons referred through the Probation Service, providing a benefit to individual, to employers and to the community.

32 Lower O'Connell Street, Dublin 1

Ph: 01 874 7232 Fax: 01 874 7637

Email: prichardson@bitc.ie

Website: www.bitc.ie

(40). MAG

Policy development and service co-ordination for sex offenders at risk of homelessness in both prison and the community.

Multi-Agency Group on Homeless Sex Offenders, Homeless Agency, Parkgate Hall, 6-9 Conyngham Road, Dublin 8

Ph: 01 703 6100

Email: kxcharnley@probation.ie

(41). Matt Talbot Adolescent Services (YPP)

Residential addiction treatment and day programme for young adult males with substance misuse problems working with Probation Service (YPP) referrals.

Rockview, Trabeg Lawn, Douglas, Co Cork

Ph: 021 489 6400 Fax: 021 489 6419

Email: suzanne.picton@mtas.ie

Website: www.mtas.ie

(42). Matt Talbot Community Trust

Adult training centre providing programmes to address anti-social attitudes and behaviours. Participants benefit from key worker support and access to training/education (FETAC), personal development, drug addiction courses, and communication skills. All participants must be drug free.

Rear of Assumption Church, Kylemore Road, Dublin 10

Ph: 01 626 4899 Fax: 01 623 4021

Email: mtcommtrust1@gmail.com

(43). Merchants Quay Project

Established provider of residential and non-residential drug rehabilitation programmes for males and females. Merchants Quay Project works on the harm reduction model of practice and needle exchange and medical services, accommodation and family support services.

4 Merchants Quay, Dublin 8

Ph: 01 679 0044 Fax: 01 679 3738

Email info@mqi.ie

Website: www.mqi.ie

(44). Nenagh Community Reparation

A restorative justice initiative developed between the local community and the Probation Service with the objective to minimise repeat offending by confronting the offender with the impact of the crime on others and in particular, the victim.

Connolly Street, Nenagh, Co Tipperary

Ph: 067 415 65 Fax: 067 415 65

Email: ncrp@eircom.net

Website: www.nenaghreparation.org

(45). New Directions

Accommodation and resettlement services provider for high risk offenders

34 Manor Street, Dublin 7

Ph: 087 120 8691

(46). Ogra Chorcai (YPP)

Day centre programmes for under 18's in fulfillment of orders under the Children Act 2001.

Westview House, 17 Audley Place, Cork.

Ph: 021 450 2112 Fax: 021 450 9877

Email: ograchorcailtd@eircom.net

Website: www.ograchorcai.org

(47). PACE

PACE Training for Employment Project provides an education and training project for adult male offenders leaving custody and offenders on Probation Service supervision.

PACE Priorswood House provides accommodation and related services for adult men with specific needs and risks leaving custody or on Probation Service supervision.

7 Upper Leeson Street, Dublin 4

Ph: 01 660 2870 Fax: 01 660 2864

Email: headoffice@paceorganisation.ie

Website: www.paceorganisation.ie

(48). PALLS

A newly established centre providing programmes for ex-offenders referred through the Probation Service to address anti-social attitudes and behaviours and progress to employment in partnership with the Limerick Regeneration.

Unit 2, Docklands Business Park, Dock Road, Limerick, Co Limerick

Ph: 061 608 180 Fax: 061 608 187

Email: donkearns@palls.ie

Website: www.palls.ie

(49). Restorative Justice Services

Developed in partnership with the Probation Service and the local community, RJS provides a range of restorative justice programmes to Courts, the Probation Service and the wider community in pre and post sentence interventions.

Village Green, Tallaght, Dublin 24

Ph: 01 451 5022 Fax: 01 451 5025

Email: rjsi@eircom.net

(50). SAOL Project

Provides a community based training, education, skills and resettlement programme for women in the North Inner City community in treatment for drug addiction.

58 Amiens Street, Dublin 1

Ph: 01 855 3391 Fax: 01 855 3395

Email: saol@saolproject.ie

Website: www.saolproject.ie

(51). Southill Outreach (YPP)

An innovative outreach training and education initiative for young people involved in truancy, at risk and anti-social behaviour and substance abuse in the Southill community.

Southside Youthspace, Galvone Industrial Estate, Limerick, Co Limerick

Ph: 061 603 002

Email: info@southilloutreach.ie

(52). Stepping Out Athlone

Multi-disciplinary training centre providing programmes devised to meet the needs of persons referred by the Probation Service who have been engaged in offending, or drug and alcohol abuse, in preparation for training and open employment.

National Learning Network, Belhavel, Golden Island, Athlone, Co Westmeath

Ph: 090 644 1267 Fax: 090 647 9290

Email: steppingout@eircom.net

(53). Tabor Lodge

Offers treatment for a range of addictions including alcohol, drugs, gambling and food.

Ballindeasig, Belgooly, Co Cork

Ph: 021 488 7110 Fax: 021 488 7377

Email: mcast@taborlodge.ie

Website: www.taborlodge.ie

(54). Tallaght Probation Project

A multi-level and multi-disciplinary training centre providing programmes for adults and young people to address anti-social attitudes and behaviours. The programme includes FETAC modules, key working, supported progression, taster activities and outdoor pursuits, groupwork, a broad range of certified educational modules and personal development.

Courthouse Square, Westpark, Tallaght, Dublin 24

Ph: 01 427 0600 Fax: 01 427 0649 Email: project@tpp.ie

(55). Tivoli Training Centre

Tivoli TC is a newly rebuilt and redeveloped multi-level and multi-disciplinary training centre providing programmes for adults and young people to address anti-social attitudes and behaviours. Tivoli TC will include FETAC modules, key working, supported progression, outdoor pursuits, groupwork, a broad range of certified educational modules, personal development and will host a range of other services.

24 Tivoli Terrace South, Dun Laoghaire, Co Dublin

Ph: 01 284 1028 Fax: 01 280 2699

Email: mairead@tivolittrainingcentre.ie Website: www.tivolittrainingcentre.ie

(56). Tower Programme

Training centre providing programmes to address anti-social attitudes and behaviours, personal development and skills training for young people on probation supervision or at risk of offending in the Clondalkin area.

Cusack House, St Mark's Lane, Neilstown Road, Clondalkin, Dublin 22

Ph: 01 623 6230 Fax: 01 623 6237

Email: info@towerprogramme.ie

(57). Trail

Accommodation and resettlement services provider for high risk offenders.

12-13 Berkley Street, Dublin 7.

Ph: 01 830 8335 Fax: 01 830 8335

(58). TREO

A community based training project working with young adults in the Waterford area. TREO offers educational, social and vocational support to its participants while challenging their offending behaviour.

34 Tycor Business Centre, Tycor, Waterford, Co Waterford

Ph: 051 379 740 Fax: 051 379 740

Email: admin@treoportlairge.ie

Website: www.treoportlairge.ie

(59). Tuam Community Training Workshop

A training centre providing programmes to address anti-social attitudes and behaviours as well as training and education for ex-offenders in preparation for employment or further training in the area.

Vicharschoraland, Tuam, Co Galway

Ph: 093 28 115 Fax: 093 25 673

Email: tctc@eircom.net

(60). Tus Nua

Tus Nua, managed by DePaul Ireland, provides residential accommodation, resettlement and support service for female ex-offenders with particular needs leaving custody at the Dochas Centre or on Probation Service supervision.

136 Nth Circular Road, Dublin 7

Ph: 01 453 7111 Fax: 01 453 7551

Email: depaul@depaulireland.org

Website: www.depaulireland.org

(61). Waterford Area Partnership U-Casadh Project

WAP is an inter-agency initiative to support the re-integration of ex-prisoners and ex-offenders back into employment and community life in Waterford.

Westgate Park, Tramore Road, Waterford, Co Waterford

Ph: 051 841 740 Fax: 051 853 153

Email: info@wap.ie

Website: www.wap.ie

(62). Wexford Centre Project (YPP)

A residential centre in Wexford providing social, recreational, training programmes and facilities for youth from the Dublin North Inner City at risk of further offending.

5/7 Upper O'Connell Street, Dublin 1

Ph: 01 888 1075 Fax: 01 855 7207

Email: wexfordcentre@eircom.net

(63). WHAD (YPP)

WHAD deliver programmes to 14-18 year old males at risk or on probation, focusing on crime and its consequences, and drug misuse. The programme offers social skills training, individual key worker support, and activities (social and outdoor) as alternatives to criminal behaviour.

Orchard Community Centre, Cherry Orchard Grove, Dublin 10

Ph: 01 620 9160 Fax: 01 626 2799

Email: whad@cherryorchard.ie

(64). WRENS (YPP)

WRENS is an innovative community based outreach programme providing a range of support, development and related services for women and families of offenders or with members at risk of offending in the Killinarden area.

Killinarden Enterprise Park, Killinarden, Tallaght, Dublin 24

Ph: 01 466 4275 Fax: 01 466 4291

Email: alice@kdppg.ie

Website: www.kdppg.ie

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